IPHCA™
Indiana
Primary Health Care
Association

Monthly November 2026

All the latest news and resources - distributed to IPHCA members

AC26

A very successful conference!

Rounding up AC26 / ***pages 6 - 9***

plus all our Champions of Healthcare ***pages 10-13***





November is American Diabetes Month

pages 16 - 19, 24-25 & 29

Also this month ...

Healthy Beginnings at Windrose
page 22



Get into Action with Voter Voice
page 15





Letter from Sean

Welcome to the November Issue

November offers an opportunity to reflect on what we accomplish together and the work still ahead for Indiana's Community Health Centers.

Our **Annual Conference** in Muncie brought that shared commitment into focus. Thank you to our attendees, speakers, sponsors, exhibitors, Board members, volunteers, and partners for making it possible. I'm especially grateful to the IPHCA staff for the planning and care behind every detail. In this issue, we continue that celebration by recognizing our 2026 Champions of Health Care and Quality Award recipients, whose work improves care and strengthens communities across Indiana. **See pages 6 - 13**

That commitment also drives our work during **Lung Cancer Awareness Month**. Through the **Lung Cancer Screening Grant**, supported by Eli Lilly, IPHCA is partnering with health centers and Azara Healthcare to identify eligible patients, strengthen outreach, and help patients complete screening. Connecting better data with support for scheduling, transportation, and navigating care helps make early detection more accessible.

Expanding access also requires a strong voice in public policy. As a new Congress and the Indiana legislative session begin after the first of the year, IPHCA will work alongside our members to communicate health center priorities and build relationships with lawmakers. Your stories help elected officials understand what their decisions mean for patients, families, and the communities you serve.

As Thanksgiving approaches, I'm thankful for everyone who carries this mission forward. Whether you provide care, support your team, volunteer, or advocate, your contribution matters. Thank you for all you do.

Wishing you a happy Thanksgiving,

Sean

Sean Herbold, IPHCA CFO **Contact Sean**

IPHCA™ Monthly November 2026

Indiana Primary Health Care Association



Dates to note for November

(Click links for info)

- **American Diabetes Month**
- **Diabetic Eye Disease Awareness Month**
- **Lung Cancer Awareness Month**
- **National Alzheimer's Disease Awareness Month**
- **National Epilepsy Awareness Month**
- **National Family Caregivers Month**
- **Prematurity Awareness Month**
- **World Diabetes Day November 14**
- **Great American Smokeout - November 19**

Find more observances in the **IPHCA Health & Wellness Calendar**

In this month's issue ...

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Also **visit our website** to find links to **previous issues**, an **events calendar**, our **resource center** and more!

Magazine design & production by *John Fordham Design*

DISCLAIMER This monthly magazine is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of awards totaling $1,017,064 with 5% financed with non-governmental sources, and $1,040,817 with 5% financed with non-governmental sources.

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Our member organizations

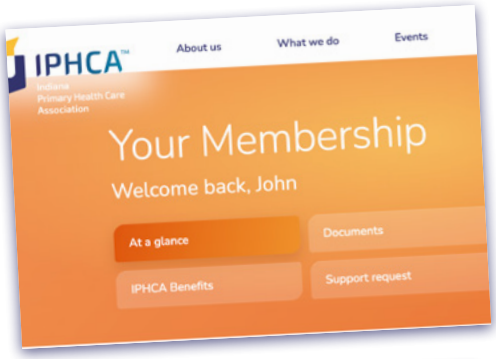


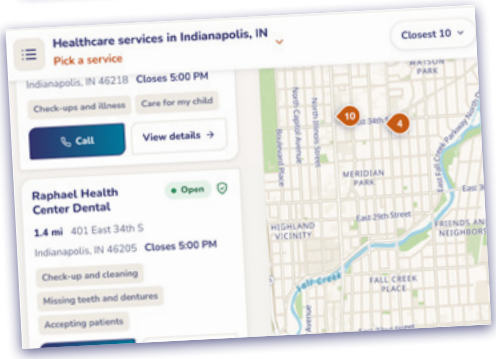
IPHCA™ Resources

UPDATES & NEWS

Coming Soon:

An Upgraded Member Area and New Provider Directory





IPHCA is making it easier for members to access resources and for patients to find care. Our upgraded website member area and new Provider Finder directory will bring more information together in one convenient place.

The **updated Membership area** will allow members to manage their profiles, access documents, review membership benefits and request support. Authorized organization representatives will also be able to view billing records and manage their health center locations.

The new **Provider Finder** will help patients and health professionals locate nearby services, including medical, dental, behavioral health, pharmacy and other care. Users can search by city, ZIP code or current location, with map results and filters for locations that are open now or accepting patients.

Members play an essential role in making the directory useful. Designated representatives will be asked to review and confirm their location details, including hours, services, contact information and insurance accepted. Keeping these listings current will help connect patients with the care they need.

Watch out for launch details and instructions on accessing these new tools from November 16!



CINI Clinically Integrated Network of Indiana

Get 5 free flu shot flyers!

CINI & IPHCA have created a flu vaccine promotion programme consisting of 5 flyers with different messages to help encouarge patients to think about getting their flu shots this season.

The flyers are free for members to download and use. Each has space for you to add your own logos or contact information, and is available in English & Spanish versions.

>>> Click here to find out more!

Leading the Way:

IPHCA 2026 Annual Conference Brings Indiana's CHC Community Together

The Indiana Primary Health Care Association (IPHCA) welcomed health center leaders, staff, board members, advocates, and industry partners from across the state to its 2026 Annual Conference, held October 5–6 at the Horizon Convention Center in Muncie.

Under the theme **Leading the Way: Advancing the Future of High-Quality Primary Care**, the conference brought together Indiana's health center community for two days of learning, collaboration, and conversations about the opportunities and challenges shaping the future of primary care.

This year's agenda reflected the broad range of issues facing community health centers, with sessions addressing workforce development, artificial intelligence, value-based care, behavioral health integration, financial sustainability, patient access, and emerging healthcare policy. Presenters shared practical strategies, innovative approaches, and lessons learned that attendees could take back to their organizations.

The conference also featured timely policy discussions, including a federal policy update from **Joe Dunn** of the National Association of Community Health Centers (NACHC). A new **Advocacy Track** provided health center board members and



Joe Dunn, NACHC Chief Policy Officer



Dr Lindsay Weaver, State Health Commissioner, giving her keynote speech



A busy exhibitors hall!

Jane Pauley CHC Conference attendees



volunteers with opportunities to strengthen their advocacy skills and prepare for the upcoming Indiana legislative session and federal advocacy efforts.

A highlight of the conference was the **Champions of Health Care Awards Luncheon**, which recognized individuals whose leadership, dedication, and service have made a meaningful difference for Indiana's community health centers and the patients they serve. The celebration offered an opportunity to recognize the people whose commitment continues to move community health forward.



Lindsay Cox, and Nancy Curd of Jane Pauley CHC with Jenny Walden and Drew Thomas of IPHCA

Beyond the educational sessions, the conference provided opportunities to reconnect with colleagues, build new relationships, and engage with exhibitors and sponsors offering resources and solutions to support health center operations and patient care. These connections remain an important part of the



Conference goers networking!



Below: attendees at Navigating Medicare Wrap Around for CHCs



Welcome to Muncie!



A fantastic spread for the Day One evening reception - thank you to Assort Health!



Attendees at the Revenue cycle role in Financial Sustainability session

conference experience, strengthening collaboration across Indiana's community health center network.

IPHCA extends its sincere appreciation to the speakers, sponsors, exhibitors, volunteers, planning partners, and attendees who made this year's conference possible. Their participation and support reflect the shared commitment that makes Indiana's community health center community so strong.

While the conference has concluded, the ideas shared, relationships strengthened, and conversations started in Muncie will continue to shape the work ahead. As community health centers navigate an evolving healthcare landscape, IPHCA remains committed to supporting its members, advancing their priorities, and strengthening access to high-quality primary care for communities throughout Indiana.

Together, we continue leading the way.

IPHCA™ AC26

Below: The CINI/MHN After Party





Above - Cookies from exhibitor IronGate Creative

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- The Meyers Group
- Trevexa Health
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- Upstream USA

2026 Champions of Health Care Awards

The annual IPHCA Champions of Health Care and Quality Awards recognize the people and organizations strengthening community health care across Indiana. This year's honorees are expanding access, improving care, supporting their teams, and making sure patients have a voice. We are pleased to celebrate their work and the colleagues, volunteers, and partners who help make it possible.



Legislator of the Year

Congresswoman Victoria Spartz
U.S. House of Representatives

Congresswoman Victoria Spartz is recognized for her service to Indiana and support of community health centers. A member of the Community Health Center Congressional Caucus, she has engaged with health center leaders, listened to the challenges facing patients and providers, and helped elevate the importance of quality, affordable care. After immigrating from Ukraine in 2000, she built a career as a CPA, finance executive, business owner, and state senator before serving in Congress. Her experience brings a distinctive perspective to the issues affecting Hoosiers.



Foundations of Advocacy Award

Alan Witchey | President and CEO, Damien Center

Alan Witchey has brought health centers, public health advocates, and community partners together to protect access to care for Indiana's most vulnerable residents. His leadership was instrumental in renewing Indiana's syringe services program legislation, preserving a public health strategy that reduces harm and connects people with care. He also played a key role in securing a Managed Medicaid 340B carve-out for health centers. Through coalition building and trusted relationships, Alan has helped strengthen Indiana's health center advocacy and establish a lasting foundation for future work.



Foundations of Advocacy Award

Jodie Wexelberg | Public Relations Specialist, HealthLinc

Over ten years at HealthLinc, Jodie Wexelberg has made advocacy part of the organization's daily work. She developed employee advocacy training, established a system for staff engagement through NACHC, and maintained relationships with legislators at the local, state, and federal levels. Her leadership helped HealthLinc achieve and maintain Gold-level Advocacy Center of Excellence status for eight consecutive years. As she prepares to retire, Jodie leaves a culture of advocacy supported by engaged staff, strong relationships, and practical ways to speak up for patients.



Volunteer of the Year

Terri Garcia
Board Member, HealthNet

Terri Garcia brings the perspectives of a patient, community partner, advocate, and board leader to her service. She joined HealthNet's Board in 2014 as a consumer member and completed nine years, including service as Board Chair and on the Executive and Finance Committees. Through difficult financial and operational periods, she kept patients' needs central to board decisions. After serving on the NACHC Board, Terri returned to HealthNet's Board, continuing a commitment to community health that began in college and has extended across organizations and decades.



Volunteer of the Year

Dr. Bernie Emkes | Board Member, Indiana Health Centers

Dr. Bernie Emkes has served continuously on Indiana Health Centers' Board since 2003, helping establish IHC's presence in Jackson County and serving as Board Chair. A family medicine physician, educator, and health care leader, he brings practical insight to decisions affecting patients and the organization's future. His contributions include Quality Committee service, work on the CEO Evaluation Policy, and participation in two CEO Search Committees. Colleagues value his thoughtful questions, willingness to teach, and consistent focus on what is best for IHC and its patients.



Dental Provider of the Year

Dr. Jason Hua

Dental Director, Jane Pauley Community Health Center

During ten years as Dental Director, Dr. Jason Hua has addressed the barriers that prevent patients from receiving dental care. He partnered with behavioral health colleagues to develop a co-treatment protocol for patients with severe dental anxiety and adapted screening to identify those needing additional support. By bringing dental and behavioral health expertise together, he has helped make treatment more accessible to patients who might otherwise delay or avoid care. His work demonstrates how integrated services can improve patients' experience and support better oral and overall health.



Medical Provider of the Year

Dr. William Cooke

Medical Director, Well Care Community Health

Dr. William Cooke has spent 25 years serving rural Indiana and building services that respond to patients' needs. His Austin practice grew into Foundations Family Medicine, now part of Well Care Community Health, offering care across the lifespan alongside behavioral health, HIV and hepatitis C services, substance use treatment, and recovery support. Through integrated teams, outreach, telehealth, and community partnerships, he has addressed barriers including transportation, poverty, stigma, and limited specialty access. His advocacy, writing, and mentorship also help prepare others to continue the work of comprehensive rural care.



Behavioral Health Provider of the Year

Kaitlyn Ervin

Senior Director of Crisis Services, Aspire Indiana Health

Kaitlyn Ervin strengthens crisis care by supporting the people who deliver it. She actively seeks colleagues' perspectives, creates room for staff to raise concerns, and involves teams in improving services. Her proactive approach helps staff navigate complex situations while remaining prepared and compassionate during patients' most vulnerable moments. Colleagues describe an inclusive, collaborative leader whose daily attention to team needs strengthens the care patients receive. Kaitlyn's leadership reflects an understanding that well-supported staff are essential to responsive, effective crisis services.



Employee of the Year

Kami McClain | Senior Director of Corporate Operations, Indiana Health Centers

Kami McClain turns plans for access into services patients can use. She led development of IHC's Mobile Health Unit by hiring the team, establishing workflows, and building community partnerships. The unit provided 349 appointments to 296 patients in 2025 and, as reported in the awards script in 2026, had reached 494 patients through 640 appointments. The Patient Service Center's live call answer rate also increased from 87 percent in 2025 to 91 percent in 2026. Her clear communication, accountability, and follow-through help move strategic goals into daily practice.

Special Exemplary Dental Project

Dental Assistant Training Program - HealthLinc

HealthLinc's Dental Assistant Training Program connects a pathway into health care careers with the need for a stronger dental workforce. Launched in 2023 with a $500,000 federal grant, the four-month program combines classroom instruction, skills practice, and hands-on experience in HealthLinc clinics.

HealthLinc covers tuition, helping make training accessible while preparing students for entry-level roles and the Dental Assisting National Board Radiology Test. The organization is building on this investment with an Advanced Education in General Dentistry Program scheduled to begin in June 2027.

Special Exemplary Medical Project

Homeless Initiative Program - HealthNet

HealthNet's Homeless Initiative Program has provided care to people experiencing homelessness since 1988. In Bloomington, expanded services launched in 2021 in response to unmet medical and mental health needs.

Led by Kay Wiles, an eight-member Street Medicine Team now brings primary care, psychiatric care, navigation, and outreach to shelters, encampments, and other locations throughout Monroe County. The team provides treatment, medication management, and care coordination while building relationships. Its integrated approach also helps people leaving inpatient psychiatric care stay connected to ongoing treatment and support.

Special Exemplary Behavioral Health Project

Crisis Continuum
Aspire Indiana Health

Aspire Indiana Health has built a coordinated response to mental health and substance use emergencies by expanding its 24-hour crisis line to include mobile crisis units and the Rely Center in Noblesville.

Opened in fall 2025, the center provides psychiatric urgent care around the clock. First responders can connect people with a licensed therapist by tablet video while a mobile unit is on its way. Developed with hospitals, first responders, and government partners, the continuum serves five counties and reported 900 diversions from hospital emergency departments as reported in the awards script.

Special Exemplary Operations Project

Age Friendly Care
Family Health Centers of Southern Indiana

Under Clinical Operations Manager Carrie Herthel, Family Health Centers of Southern Indiana achieved Institute for Healthcare Improvement Age-Friendly Health Systems recognition in the ambulatory setting.

Through its partnership with MHN, the organization serves traditional fee-for-service Medicare patients, including older adults and people with disabilities. The team has advanced personalized prevention planning, strengthened coordination with specialists and community organizations, and improved access to supportive services. These changes help patients navigate care while making prevention, chronic disease management, and individual priorities part of everyday practice.



Debra Meers Grassroots Advocacy Award

Rebekah Price | Board Member, Indiana Health Centers

Since joining IHC's Board in 2020, Rebekah Price has helped make advocacy a continuing organizational priority. She contributed to IHC achieving Gold Member status with the NACHC Advocacy Center of Excellence and has traveled to Washington, D.C., multiple times to meet with Indiana's congressional delegation. By sharing her experience of homelessness and the impact of whole-person care, she gives policymakers a firsthand understanding of what access can mean. Through town halls, letters, calls, and ongoing engagement, Rebekah ensures that patients' experiences remain part of health care policy conversations.



Philip L Morphew Dedication Award

Kristine Georges | CEO, Tulip Tree Family Health Care

Kristine Georges accepted the Executive Director role when Tulip Tree faced difficult circumstances and has spent more than seven years helping it grow into a thriving health center. Her leadership has expanded access to essential services, strengthened community partnerships, and supported an environment where patients feel respected and understood. Through organizational memberships and board service, she also advocates for community health across Indiana. Her sustained commitment to comprehensive, compassionate care has helped build a stronger future for patients in Gibson County and across the region, regardless of their ability to pay.

UDS Highest Quality Ratings

Presented in 2026 using 2025 Uniform Data System composite quality data, these awards recognize the collective work of health center teams to deliver high-quality care and improve performance.

UDS 2025 FQHC Highest Composite Quality Rating

Valley Professionals Community Health Center

Valley Professionals Community Health Center, Inc.

UDS 2025 Look-A-Like Highest Composite Quality Rating

Neighborhood Health Center, Inc.

UDS 2025 Integrated Care Highest Composite Quality Rating

Eskenazi Health

UDS 2025 FQHC Most Improved Composite Quality Rating

Tulip Tree Health Services of Gibson County, Inc.

UDS 2025 Look-A-Like Most Improved Composite Quality Rating

Damar Services Inc.

UDS 2025 Integrated Care Most Improved Composite Quality Rating

Bowen Health

IPHCA™ *Policy & Advocacy*

UPDATES & NEWS



For help, to give feedback or provide resources for the Policy section of this newsletter please contact:

Julia Ketner, MPA
or call: 317.630.0845

indianapca.org/policy-advocacy/

MARK YOUR CALENDARS!

IPHCA Statehouse Day has been moved from February 23rd to **March 9, 2027**

Latest news

Governor Braun Recognized for His Support for Community Health Centers

Members of the Indiana Primary Health Care Association gathered at the Indiana Statehouse for a special presentation honoring Governor Mike Braun with the inaugural Governor Mike Braun Community Health Center Champion Award.

Established in his honor, the award recognizes exceptional champions whose support strengthens community health centers and the care they provide to nearly 900,000 Hoosiers.

Governor Braun's partnership with Indiana's health centers has continued from his service in the U.S. Senate to the Governor's Office. Most recently, his leadership helped protect health centers from proposed changes to the Medicaid 340B program—preserving critical resources for affordable medications, behavioral health services, and essential patient care.

>>> Read the full press release here







Health Center leaders present Governor Braun with the Community Health Center Champion Award.

IPHCA™ Policy & Advocacy

UPDATES & NEWS

Legislator of the Year

IPHCA was proud to recognize Congresswoman Victoria Spartz with the Legislator of the Year Award at the IPHCA Annual Conference for her continued engagement with Indiana's community health centers.





Throughout her time in Congress, Rep. Spartz has met with health center leaders both in her district and on Capitol Hill to discuss the policy issues affecting CHCs and the patients they serve. She has also joined the Congressional Community Health Center Caucus and hosted health care roundtables in her district.

With health care among her top policy priorities, IPHCA looks forward to continuing to work with Rep. Spartz to strengthen access to high-quality, affordable care for communities across Indiana.

Read the press release here

Get into Action

votervoice FROM + FISCALNOTE

Ask your House Member to Co-sponsor the CHC REBASE Act

IPHCA and NACHC have been meeting with Indiana House members this month to encourage them to co-sponsor the CHC REBASE Act H.R. The bill would modernize Medicare PPS payments, guarantee Medicare telehealth payment parity, and streamline Medicare Advantage wraparound payments for the more than 100,000 Medicare patients.

>>> Contact your legislator through our Action Center powered by VoterVoice today



Ask Congress to Oppose a 340B Rebate Program

The 340B Drug Pricing Program allows CHCs to stretch scarce federal resources to ensure every patient receives high quality, affordable healthcare. HRSA is planning to implement a 340B rebate model pilot program starting January 1, 2027, that replaces upfront discounts with full-price purchases and a delayed rebate. Health centers will struggle financially and administratively to meet these new requirements. In an already challenging economic environment where CHCs are facing the administrative challenges from H.R. 1, health centers need the support of Congress protect the 340B program for covered entities and the patients they serve.

>>> Click here to contact your members of congress urging them to delay the 340B rebate.

IPHCA™ Clinical

RESOURCE BULLETIN



To give feedback or provide resources for this section please contact

Nicole Stilianos
or call: 317.630.0845





Diabetes in Indiana:

Strengthening Prevention and Whole-Person Care

November is American Diabetes Month, a time to highlight diabetes prevention, early detection, and the importance of ongoing care. For Indiana's Community Health Centers (CHCs), it is an opportunity to reinforce the role of accessible, comprehensive care in helping patients manage diabetes and prevent complications.

According to the CDC's latest national statistics, updated in 2026, an estimated 40.1 million people in the United States had diagnosed or undiagnosed diabetes, and 115.2 million U.S. adults had prediabetes. More than one in four adults with diabetes did not know they had the condition, underscoring the importance of appropriate screening and early intervention.

In Indiana, the CDC's state-level surveillance data estimate that 11.5% of adults had diagnosed diabetes in the latest data displayed in its 2026 surveillance system. Diabetes continues to be an important public health concern requiring coordinated prevention and management strategies.

Indiana CHCs play a vital role in addressing this burden. HRSA's latest available health center data, for reporting year 2025, show that 65,165 patients served by Indiana health centers had diabetes, representing 17.0% of patients. These figures illustrate the

Sources

- **CDC — National Diabetes Statistics Report**
- **CDC — U.S. Diabetes Surveillance System**
- **HRSA — Indiana Health Center Data**
- **Indiana Department of Health — Diabetes Data and Statistics**

>>> Read these articles in our resource center

importance of diabetes care within the health center setting.

Effective diabetes management extends beyond blood glucose control. Nutrition, physical activity, medication access, and consistent follow-up all contribute to better outcomes. Coordination among primary care, eye care, and dental teams is also important because diabetes can affect vision and oral health.

How CHCs can make a difference this November

- Promote evidence-based diabetes screening and prevention.
- Connect eligible patients with diabetes self-management education and prevention programs.
- Encourage appropriate diabetic eye examinations and regular dental care.
- Share accessible patient education materials and community resources.
- Strengthen care coordination to help patients manage diabetes and reduce the risk of complications.

During American Diabetes Month, Indiana CHCs can reaffirm their commitment to prevention, early detection, and whole-person care—helping patients live healthier lives while reducing the risk of preventable complications.

Effective diabetes care extends beyond managing blood glucose. It also means recognizing the emotional demands of living with a chronic condition and protecting patients from complications that can affect their vision and quality of life. The following Behavioral Health and Optometry sections provide focused information and practical resources to help Indiana's Community Health Centers strengthen coordinated, whole-person diabetes care.

See next pages >>>

Resource Spotlight: Digital Support Between Visits

Digital tools can complement CHC diabetes care by helping patients access education, track goals, and reinforce healthy routines between visits. The Fall 2026 MWCN newsletter highlights resources including My Diabetes Coach, Glucose Buddy, and the CDC Diabetes Food Hub, along with text-based coaching, remote-monitoring prompts, and mobile education tools.

Read the MWCN Fall 2026 Newsletter


MIDWEST CLINICIANS' NETWORK

NETWORK NEWS

Fall 2026

Building Better Connections Through Digital Care

CONTENTS



IPHCA™ Clinical

RESOURCE BULLETIN

Note: All times given are Eastern

American Diabetes Association®

Behavioral Health and Diabetes Resources

- **American Diabetes Association Behavioral Health Resources**
  Information for patients and health professionals addressing emotional well-being and the behavioral aspects of living with diabetes.
- **Diabetes Distress**
  Information about recognizing and responding to the emotional burden associated with managing diabetes

CDC

- **Diabetes Self-Management Education and Support**
  Education and ongoing support can help patients develop the knowledge, skills, and confidence needed to manage diabetes and address challenges affecting daily self-care.

Behavioral Health

Supporting Emotional Well-Being in Diabetes Care

Living with diabetes requires ongoing attention to medications, nutrition, physical activity, glucose monitoring, appointments, and other daily responsibilities. These demands can affect a patient's emotional well-being and ability to follow recommended self-management routines.

Diabetes distress describes the concerns and emotional burdens associated with living with and managing diabetes. Recognizing these concerns can help care teams better understand the barriers patients may face and connect them with appropriate support.

Indiana's Community Health Centers are well positioned to integrate behavioral health into routine diabetes care. Coordination among primary care providers, behavioral health professionals, care coordinators, and diabetes educators can help ensure that patients receive support responsive to their individual needs.

How CHCs can support patients

- Create opportunities for patients to discuss the emotional and practical challenges of managing diabetes.
- Incorporate appropriate behavioral health screening into routine care.
- Ensure identified concerns lead to further assessment, support, or referral when appropriate.
- Include behavioral health professionals in collaborative diabetes-care planning.
- Connect patients with diabetes self-management education and support.
- Use patient-centered communication to identify barriers and establish realistic care goals.

Strengthening whole-person care

Behavioral health support does not replace clinical diabetes management. It strengthens it. By creating space for patients to discuss emotional and practical challenges, Indiana CHCs can make diabetes care more coordinated, responsive, and patient centered.

IPHCA™ *Vision Corner*

Protecting Vision:

Why Diabetic Eye Exams Matter

November is National Diabetes Month and an opportunity to remind Hoosiers living with diabetes that protecting their vision is an essential part of managing their health.

Diabetes can damage the blood vessels in the retina, leading to diabetic retinopathy, a leading cause of vision loss. It can also increase the risk of diabetic macular edema, cataracts, and glaucoma. Because diabetic eye disease may develop without noticeable symptoms in its early stages, patients should not wait for changes in their vision before seeking care.

The **National Eye Institute** recommends regular eye examinations for people with diabetes. The American Diabetes Association's 2026 Standards of Care recommend an initial comprehensive, dilated eye examination at diagnosis for people with type 2 diabetes and five years after onset for people with type 1 diabetes. Subsequent examinations depend on the findings and individual risk factors.

Indiana's Community Health Centers can help protect patients' vision by integrating eye health into routine diabetes care. Options include coordinating referrals to optometrists and ophthalmologists, tracking whether patients complete recommended examinations, and considering retinal photography or validated artificial intelligence screening programs where appropriate and available.

These approaches can help identify patients who need further evaluation, particularly in underserved and rural communities where access to eye care specialists may be limited. Screening technologies do not replace comprehensive eye examinations when those examinations are indicated, and abnormal or inconclusive results require appropriate follow-up.

This November, CHCs can help patients protect their sight by encouraging regular eye care, supporting diabetes management, and ensuring that abnormal screening results lead to timely follow-up. Early detection and appropriate treatment can make a meaningful difference in preventing vision loss.

Patient education resources for Indiana CHCs

NIH National Eye Institute
Research Today...Vision Tomorrow

- **Don't Lose Sight of Diabetic Eye Disease**
  An NEI patient factsheet available in English and Spanish. It explains diabetic eye disease and the importance of eye examinations.



- **Diabetes and Healthy Eyes Toolkit**
  Educational materials for community health educators, including resources for presentations and outreach.

American Diabetes Association®

- **Clinical guidance for providers**
  The ADA's 2026 Standards of Care provide current recommendations on diabetic retinopathy screening, examination intervals, and retinal photography or approved AI-based screening.

IPHCA™ Clinical

WEBINARS & TRAINING



ACU
ASSOCIATION OF CLINICIANS FOR THE UNDERSERVED

ACU Training Opportunities:

Free CME/CE for Healthcare Professionals

The Association of Clinicians for the Underserved (ACU) offers continuing education opportunities to help healthcare professionals strengthen their knowledge and improve patient care.

Advancing Obesity Care — Free CME/CE

Through its collaboration with NEJM Group, ACU offers a free, on-demand course providing 1.25 CME credits and 1.25 nursing contact hours. Three short modules cover obesity screening, evidence-based treatment, care for high-risk patients, and shared decision-making.

Deadline: November 18, 2026.

Pain Management and Opioids — Free CME/CE

This on-demand course offers 10.25 AMA PRA Category 1 CME credits, along with additional CME and continuing education options. Topics include individualized pain management, appropriate opioid use, recognizing opioid misuse, and patient safety. The course also fulfills the DEA's eight-hour training requirement, as described by ACU.

Explore ACU training opportunities:
>>> Visit the Association of Clinicians for the Underserved

Healthcare professionals should review the course details, eligibility requirements, accreditation information, and availability directly with ACU before registering.

IPHCA™ *Maternal & Child Health*

NEWS & RESOURCES

MCH Highlight

National Prematurity Awareness Month

Every November, we observe National Prematurity Awareness Month, a dedicated time to highlight the critical issue of preterm birth and its profound effects on infants and their families.

According to the **March of Dimes**, each year in the US 1 in 10 babies are born preterm, underlining the importance of awareness and education about this significant public health concern.

Because babies born prematurely have less time to develop before birth, they may face an **increased chance of experiencing** health and developmental challenges. These can include, but are not limited to, breathing problems, feeding difficulties, cerebral palsy, developmental delays, and vision or hearing impairments. Understanding these potential complications highlights the importance of promoting healthy pregnancies and ensuring families have access to the care, support, and resources they need. A good resource for premature birth symptoms and causes can be found on **the Mayo Clinic website**.

Click here to browse Maternal and Child Health resources



While it is not always possible to prevent premature birth, there are several steps that can help **reduce the risk of preterm birth** and support a healthier pregnancy.

- **Regular prenatal care** is one of the most important ways to monitor both maternal and fetal health, allowing healthcare providers to identify and address potential concerns early.
- **Avoiding tobacco, alcohol, and illicit drugs** can help lower the risk of complications that may contribute to preterm labor.
- **Managing chronic health conditions** such as high blood pressure, diabetes, or obesity can also improve pregnancy outcomes.
- **Maintaining a balanced diet,** staying physically active as recommended by your healthcare provider, and taking prenatal vitamins can support your overall health and your baby's development.

Additionally, finding healthy ways to manage stress through relaxation techniques, social support, or counseling can positively impact pregnancy health. If possible, allowing your body adequate time to recover between pregnancies can further reduce the risk of preterm birth. Together, these healthy habits can help promote a safer pregnancy and give your baby the best possible start in life.

Throughout the month of November, health centers and community partners have a significant opportunity to raise awareness about prematurity, a critical issue affecting maternal and infant health. They can do this by providing educational resources that inform the public and patients about the causes and consequences of preterm.

>>> Read this article in our resource center

IPHCA™ *CEO Corner*

with Windrose Health Network

WindRose Health Network

Healthy Beginnings for Moms and Babies



Scott Rollett, CEO of Windrose Health Network

By Scott Rollett, MBA, FACMPE, THDC
CEO of Windrose Health Network

Windrose Health Network, celebrating its 30th year of operation in 2026, is no stranger to serving pregnant Moms in Marion County, Johnson County, & Bartholomew County.

Back in 2004, it was not uncommon for uninsured pregnant Moms to present at our Health Centers at 37-38 weeks with no prior Prenatal Care. At that point, all that our clinicians could really do was coordinate a referral to an OBGYN group that would ultimately deliver the baby at one of the 4 hospitals in WHN's Service Area.

This was not ideal for anyone and sometimes resulted in complicated deliveries. In 2005, we made it our mission to change that dynamic and started a dedicated **Prenatal Care Clinic**. The Clinic grew quickly and soon we were able to get a majority of newly pregnant moms into our program in their First Trimester and then formally transition them to the OBGYN group at the appropriate juncture [between 28-36 weeks]. WHN's Prenatal Program has undergone a few minor changes over the years but it remains strong and WHN served about 400 pregnant women in 2025.

Our Prenatal Care Clinic



In 2024, we recognized two additional needs in this patient population. To start, we noticed a trend that pregnant women often forego dental care during their pregnancy and, also, there was a tendency to not bring their child in for dental care until

they were 4 or 5 years old - - well after tooth decay had begun. Secondly, we noticed that many moms - - and especially first-time moms - - lacked the knowledge and/or resources to take good care of themselves and baby both during the pregnancy and after the baby was born. This became manifested through an uptick in low birthweight babies born into our Prenatal Program.

We decided to tackle both of those issues in 2025. To start, through a grant from the Indiana Department of Health and in partnership with the IU School of Dentistry, we began a **preventative dental program** in June 2026 focused on Pregnant Moms and Kids with a special emphasis on education, to be provided, in part through our own dental staff and in part through **McMillen Health's "Healthy Tomorrow" app**.

Moms can watch short educational videos on the Healthy Tomorrow app and earn credits for free gifts. The program also encourages moms to bring their babies in for dental care "From the First Tooth" with the goal of preventing early tooth decay.

Also in 2026, we hired a **Perinatal Educator & Lactation Consultant** who meets with our Prenatal Patients 3-4 times during their pregnancy and post-partum visits to provide additional prenatal education, direct support, and to connect them to resources. Patients who complete all of the scheduled visits with the Perinatal Educator will receive WHN's "Bundle of Joy" - - a care package stocked with items for Mom and Baby.



Our preventative dental clinic

Both programs are still in their infancy but early results suggest that they are making a very real difference in the lives of both our Moms and our Babies!

WindRose Health Network

1042 Greenwood Springs Blvd., Ste. H,
Greenwood, IN 46143

windrosehealth.net/

IPHCA™ Oral Health

RESOURCE BULLETIN

IPHCA is committed to supporting Oral Healthcare provision across all community health care settings for our membership and throughout Indiana.



For help, to give feedback or provide resources for this section contact:

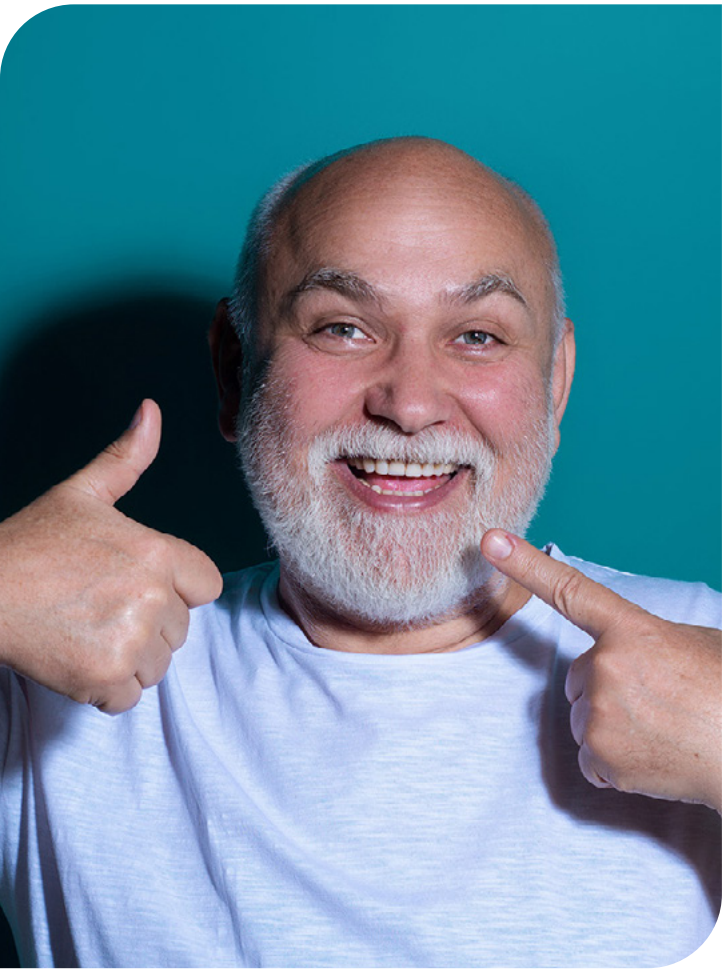
Karla Marin Muskus
or call: 317.630.0845

American Diabetes Month

From the Dental Chair to the Care Team:

Strengthening Diabetes Care Through Oral Health

Diabetes care does not stop at the medical exam room. For Indiana's Community Health Centers, dental visits offer another opportunity to support patients living with diabetes and strengthen communication across the care team.



>>> Read this article in our resource center

The 2026 clinical article reports that 65,165 patients served by Indiana health centers had diabetes in reporting year 2025, representing 17.0% of patients. That makes coordination around diabetes especially relevant for health centers providing medical, dental, behavioral health, and other services.

Oral health can be incorporated into this broader approach by treating the dental encounter as part of the patient's overall health-care experience. Medical and dental teams can reinforce consistent health information, identify needs that warrant follow-up, and help patients understand why regular dental care belongs alongside the other components of diabetes management.

Moving From Referral to Coordination

For CHCs, the opportunity is not simply to tell patients with diabetes to visit the dentist. A stronger approach is to build connections between medical and dental care.

Health-center teams can:

- Include oral health when discussing comprehensive diabetes care.
- Encourage patients with diabetes to establish and maintain a dental home.

- Reinforce communication about changes in health status and medications.
- Strengthen referral pathways between medical and dental services.
- Track referrals and encourage patients to complete recommended follow-up.
- Incorporate accessible oral-health education into chronic-disease conversations.

This approach complements the 2026 clinical article's emphasis on strengthening care coordination and connecting patients with appropriate eye examinations, dental care, education, and community resources.

A Simple Message for Patients

Your mouth is part of your health. If you live with diabetes, make dental care part of your regular health-care routine. Keep both your medical and dental teams informed about changes in your health and medications, and ask how your care teams can work together to support your health.



Patient Education & Oral Health Resources

- **MouthHealthy: Diabetes and Oral Health**

  Consumer-friendly oral-health information from the American Dental Association, including guidance on daily care and dental visits.

- **CDC Oral Health Resources**

  Public-health information and educational resources addressing oral disease prevention and the importance of oral health across the lifespan.

- **Find an Indiana Community Health Center Dental Clinic**

  IPHCA's dental-services directory helps patients and partners locate Community Health Center dental services in Indiana.

- **Smiles for Life Patient and Practice Resources**

  Smiles for Life provides oral-health education and practice tools designed to support integration of oral health into primary care

Training & Professional Development

- **Smiles for Life: A National Oral Health Curriculum**

  Self-paced oral-health education for medical and dental professionals. Teams should review individual course pages for current continuing-education details and availability.

  See also:

- **The Relationship of Oral and Systemic Health | Smiles for Life Oral Health**

- **National Network for Oral Health Access / Training and Events**

  NNOHA provides education, technical assistance, conference information, and oral-health resources for health centers. Review the organization's current listings for upcoming sessions and registration details.

- **IPHCA Events** and **Oral Health Resources**

  IPHCA members can use the association website to review current events, resources, and opportunities relevant to Indiana Community Health Centers.

IPHCA™ Oral Health

NEWS & UPDATES

Click here to see all **Oral Health Events**

Click here to browse **Oral Health Resources**

National Brush Day:

The Great Indiana CHC Brush-Off!



November 1 is National Brush Day, and the challenge is ON!

Indiana CHC dental teams, grab your toothbrushes, gather your crew, and show us what you've got.

Your Mission

Create your CHC's funniest, most creative Brush Day team photo!

Need inspiration?

- 🪥 **Strike your best toothbrush pose**
- 😎 **Show off your dental team spirit**
- 🎨 **Break out the ridiculous props**
- 🦷 **Create your own Brush Day sign**
- 😂 **Give your photo a funny team name or caption**

Think Your CHC Can Out-Brush the Rest?



Send IPHCA your favorite photo with your CHC name + team caption.

Snap It Before the Bristles Bend!

Deadline: Friday, November 13, 2026

#IndianaCHCBrushOff

The toothbrushes are ready. Are you?

And don't keep all the fun in the dental clinic. Recruit your medical, Behavioral Health, Optometry, pharmacy, outreach, leadership, or other CHC teammates. The more departments in the photo, the better!

IPHCA™ Oral Health

RESOURCE BULLETIN

Note: All times given are Eastern

IPHCA Upcoming Oral Health Champions Call :

Advancing Indiana's Dental Assistant Workforce

Join IPHCA's Oral Health and Workforce teams on November 11 for a session with Ashley Heenan of Dental AssistEd.

Learn about EFDA training, coronal polishing, sealant placement, additional certifications, and upcoming training opportunities designed to strengthen Indiana CHC dental teams.

Participants will also learn about available training programs, formats, prerequisites, and potential participation in Dental AssistEd's upcoming December EFDA training. The session responds to requests from CHCs seeking opportunities to advance dental assistant skills and address challenges recruiting qualified EFDAs, particularly in rural and underserved communities.

Interested in participating? Register for the November Workforce Call to join the discussion and learn more about training opportunities for your dental team

Upcoming Opportunities in November 2026

NNOHA Free Webinars

Dental Hygiene Career Paths in Public Health

November 10, 2026 | 6:00 p.m.

Explore career pathways for dental hygienists in dental public health. Four dental hygienists will share their career journeys, followed by a panel discussion and open Q&A.

1.0 CDE will be offered; attendees must register and attend using their own Zoom link to receive credit. The webinar will be recorded.

>>> Register for the Dental Hygiene webinar

Dental Assistant Career Paths in Public Health

November 12, 2026 | 3:00 p.m.

Learn how dental assistants can build careers in public health as coordinators, educators, managers, navigators, and leaders. Two dental assistants will share their experiences and career paths in a panel presentation with Q&A.

1.0 CDE will be offered; attendees must register and attend using their own Zoom link to receive credit.

The webinar will be recorded.

>>> Register for the Dental Assistant webinar

IQIN
Indiana Quality Improvement Network

RESOURCE BULLETIN

IQIN is a constituent network of community health centers within IPHCA, who work together to improve the quality and value of care provided to Indiana's most vulnerable residents.

By using health information technology and data, health centers are able to change the way they deliver care to produce better health outcomes for their patients.



For further help or to give feedback or provide resources for IQIN please contact:

Laura Totten

or call: 317.630.0845

IQIN Corner:

Learning, Connecting, and Looking Ahead

We hope everyone enjoyed this year's annual conference! As always, the event was filled with insightful sessions, meaningful conversations, and opportunities to learn from one another. One theme stood out across many presentations and discussions: Artificial Intelligence (AI) and its growing role in healthcare.

From streamlining workflows and reducing administrative burden to improving scheduling and enhancing patient engagement, AI continues to create new opportunities for health centers. It was exciting to see the many ways organizations are beginning to explore and implement these tools to support both staff and patients. We look forward to seeing how health centers continue to leverage AI to work smarter, improve efficiency, and expand access to care.

As we shift from conference season to our next major initiative, we are excited to kick off our Fall Engagement Calls. This is one of our favorite times of the year because it gives us the opportunity to connect directly with health centers across Indiana and hear about the incredible work happening in your communities.

These conversations are more than just a check-in. They are a chance for us to learn from you, celebrate your successes, better understand your challenges, and identify areas where the IQIN team can provide additional support. Every year we leave these discussions inspired by the innovative approaches, quality improvement efforts, and patient-centered initiatives taking place across our network.

The engagement calls began last week and will continue through December. One area we are especially interested in discussing this year is Data Modernization, including how health centers are utilizing FHIR-based applications and interoperability tools. As healthcare technology continues to evolve, we want to better understand how these solutions are being adopted,



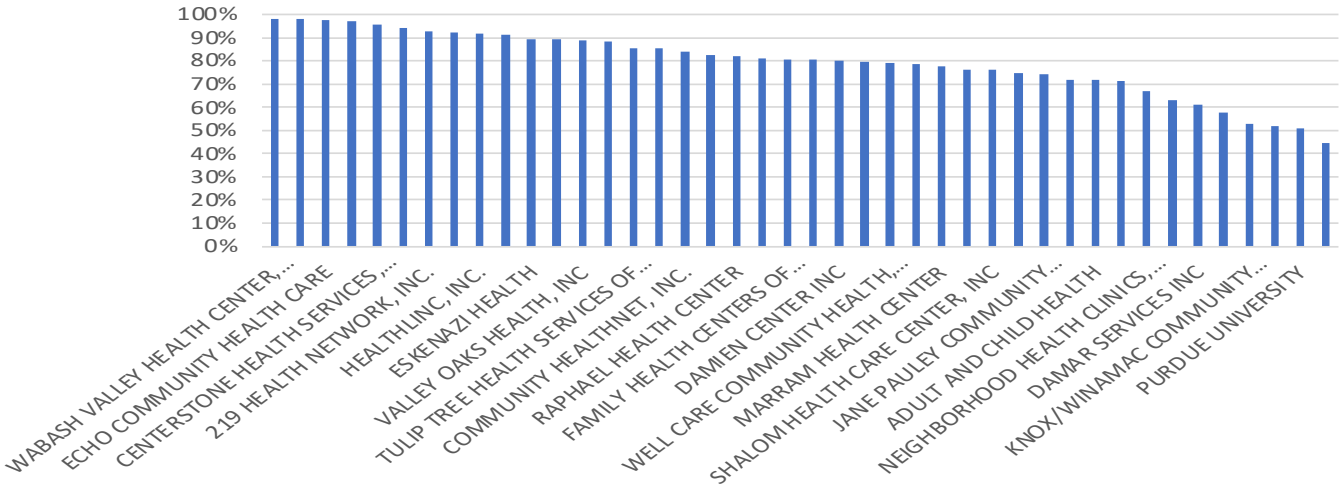
what benefits they are providing, and where additional resources or technical assistance may be needed.

We are grateful for the partnership of every health center and look forward to hearing your stories, learning from your experiences, and supporting your continued success. Thank you for all that you do to improve the health of your communities.

We can't wait to connect with you during the Fall Engagement Calls and hear about the exciting work happening across Indiana.

UDS Data Spotlights: Each month, IQIN will highlight metrics from the newly released UDS 2025 data. In honor of Lung Cancer Awareness Month, this month, we are highlighting the importance of tobacco screening and cessation counseling. **Click to view data.** See the full dashboard **here.**

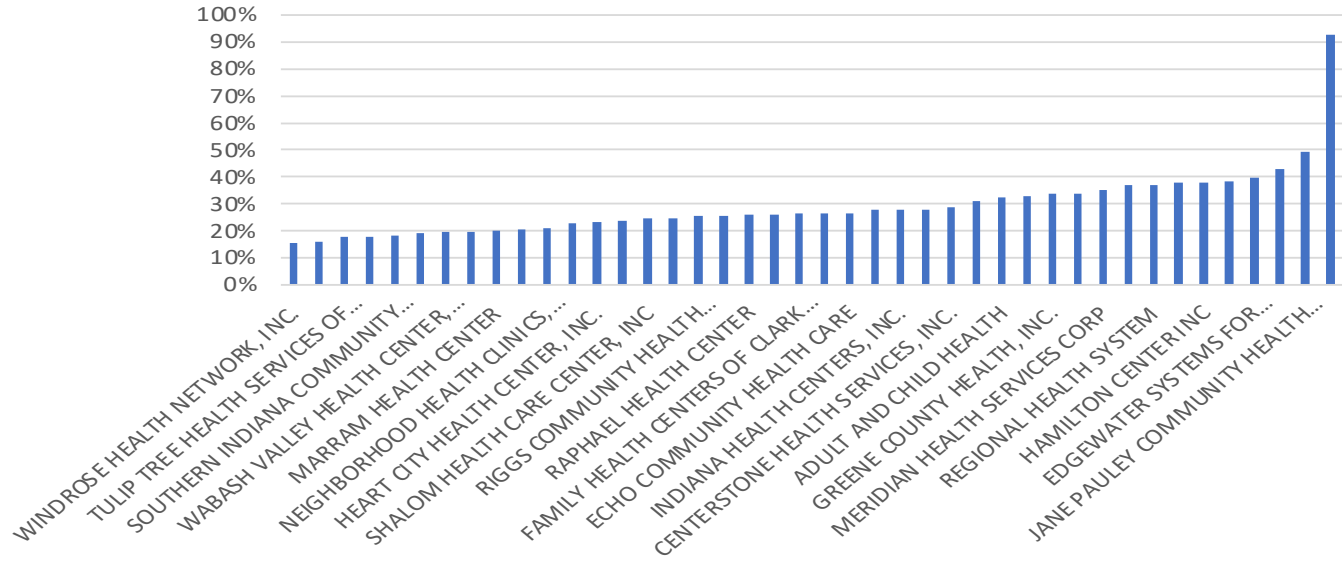
Tobacco Screening and Cessation



Context: *This graph shows the percentage of patients 12 years and older who were seen in 2025 and screened for tobacco use and provided cessation counseling when needed within the qualifying time period. The denominator for this metric includes all patients over the age of 12 at the start of the year, who had a medical visit during 2025. The numerator includes only those patients who were screened for tobacco use and screened negative and those who screened positive but received a tobacco cessation intervention during the measurement period or 6 months prior. Patients who were in hospice were excluded.*

UDS Data Spotlights: Each month, IQIN will highlight metrics from the newly released UDS 2025 data. In honor of American Diabetes Month, this month, we are highlighting the importance of controlling A1C in diabetic patients. **Click to view data.** See the full dashboard **here.**

A1c Poorly Controlled for Diabetes



Context: *This graph shows the percentage of diabetic patients aged 18-75 who were seen in 2025 and had either an A1c greater that 9% or were not tested for A1c. The denominator for this metric consists of diabetic patients ages 18-74 at the start of 2025 who had at least one medical visit during 2025. The numerator consists of those patients whose most recent A1c was greater than 9% or who did not have a test conducted during 2025. Patients who were in hospice care during 2025 were excluded from the denominator along with those patients 66 and older who were in a long-term care facility for more than 90 days or living with an advanced illness and frailty.*

Indiana Quality Improvement Network

RESOURCE BULLETIN

The KLAS Corner

KLAS RESEARCH

Register using your community health center's provided email address, and you will have access to all the resources KLAS provides.

Clinician EHR Experience 2026:



What makes clinicians satisfied with their EHR, and why does it matter? New findings from the KLAS Arch Collaborative Clinician Experience Report 2026 show that organizations investing in clinician experience see benefits that extend beyond satisfaction, including improved efficiency, reduced burnout, and a better patient experience. Discover the key factors driving EHR success, the growing role of AI, and the strategies top-performing organizations are using to improve clinician workflows.

>>> Read the full article here

2026 AHA Outpace CVD™ Awards in Indiana

IQIN

Click to see all upcoming IQIN Events in our Calendar

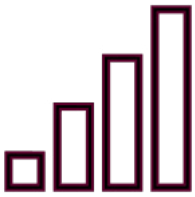
Click here to browse ***IQIN Resources***

Click the image to view the newly released list of Indiana awardees in the American Heart Association **Outpace program** CVD Awards!



Transform How You Approach Patient Coverage

Proactive Coverage Management:
The Key to Better Care, Revenue Protection, and Operational Excellence



Data & Reporting

Harness the robust data and reporting capabilities of a large health system designed to keep you ahead of evolving rules and regulations. Ensure seamless compliance while driving operational excellence at every level.



Automate Outreach

Convert 90-minute manual processes into 30-minute automated workflows. Scalable multi-channel outreach efficiently engages entire member populations.



Empowered Patients

Deploy a 24/7 self-service patient experience that empowers patients to apply or renew coverage from their phone, in their native language, without requiring clinic staff intervention.

Pointcare

pointcare.com

IPHCA™ Preferred Partner

IPHCA™ *Outreach & Enrollment*

NEWS & UPDATES



For help, to give feedback or provide resources for the O&E section of this newsletter please contact:

Jenny Walden

or call: 317.630.0845

Don't miss:

Outreach and Enrollment Peer Calls

This is a bi-weekly call that includes Navigators, SHIP Counselors, CHW and Certified Application Counselors who share best practices.

October dates:

- **Thursday November 12 11am EST**

>>> Visit our Events calendar

>>> Browse all O&E resources in our Resource Center

Get ready for

The Great American Smoke Out

3rd Thursday of November - 19th of November

Although cigarette smoking rates have been declining for decades, cigarette smoking remains the most preventable cause of serious illness and death.

- Smoking and exposure to secondhand smoke cause more than 480,000 deaths in the US every year.
- Smoking cigarettes increases the risk of at least 12 different cancers.
- In the US, cigarette smoking causes about 3 of every 10 cancer deaths. This number is higher in parts of the South and Appalachia.
- Some groups of people smoke more heavily or at higher rates. These populations tend to be those who face barriers to care and inequities in multiple areas of their lives, including:
  - People at lower socioeconomic levels
  - Those without college degrees
  - American Indians/Alaska natives
  - African American/Black communities
  - LGBTQ+ communities
  - People serving in the military
  - People with mental health conditions

Getting help through counseling and medications doubles or even triples your chances of quitting successfully.

To read more information on how to help other quit smoking and helpful took kit click here

>>> Great American Smokeout / American Cancer Society

American Cancer Society®



November is Lung Cancer Awareness Month

Neighborhood Health Center Lung Cancer event

On October 21 Emily Foster, CEO of Neighborhood Health Center in Richmond, joined Amy Sams, Clinical Operations Manager ,Mobile Lung Cancer Screening with Indiana University Health, and many Community Health Worker participants of The Lilly Lung Cancer Screening Grant.

During this presentation Amy shared with the group how Neighborhood Health Center built their strong relationship with IU Health Mobile LCS unit. Since January 2026 NHC has had 40 Hoosiers screened for Lung Cancer.



Eligibility Criteria:

- Age 50-80
- Have a 20 pack-year smoking history who currently smoke 20 packs a year or have quit within the past 15 years and have no signs or symptoms of lung cancer should receive annual screening with low-dose CT.
- Screening should be discontinued once a person has not smoked for 15 years or develops a health condition that substantially limits life expectancy or the ability or willingness to undergo curative lung surgery

If you would like more information on how you can partner with IU to schedule their unit, please reach out to:

- Jenny Walden, Outreach and Enrollment Director, IPHCA **jwalden@indianapca.org** or
- Amy Sams, Clinical Operations Manager, Mobile Lung Cancer Screening with Indiana University Health **asams@iuhealth.org**

Medicaid Enrollment Trends

Enrollment was down 25,401 August to September ending with 1,440,261 Hoosiers enrolled

>>> Click here to view FSSA's Enrollment Dashboard

MARK YOUR CALENDARS

Navigator Monday 2027

Monday 17 May

7201 Girl Scout Lane Indianapolis IN 46214

DETAILS TO FOLLOW SOON

IPHCA™ Outreach & Enrollment

NEWS & UPDATES

News update:

FSSA Authorized Representative Line

PHCA received several emails pertaining to the FSSA/DFR call centers. Health Centers reported that they were being told that as an Authorized Representative (A/R) they had to speak with call center representatives that dealt only with A/Rs, but there was no one available, so the A/R would have to wait for a call back.

IPHCA reached out to FSSA/DFR for clarification. FSSA/DFR stated that they are working on a new option for the 800# that will potentially be dedicated to A/Rs. This caused some confusion in the call center.



Webinar recap

FSSA presents Working Requirements for Hoosiers



On October 19 2026, FSSA Secretary Mitch Roob joined us on our webinar to discuss the new working requirements and answer questions.

If you missed the meeting, or want to hear it again, you can watch it here.

>>> Click to watch the meeting.

>>> Read the transcript

Plus, there's a **summary document** that lays out the main talking points and next steps. Our goal isn't just to understand the policy. It's to understand exactly what you will need to do when a patient is sitting in front of you asking, 'What do I need to do to keep my coverage?' Mitch Roob has called on health centers to support Hoosiers so we need FSSA's guidance to be specific enough that health centers across Indiana can give that person a consistent, accurate answer.

>>> Read the Summary document

As always, if you need help or clarification on Working Requirements, please reach out to **Jenny Walden.**

IPHCA™ Outreach & Enrollment

NEWS & UPDATES

Marketplace Open Enrollment

November 1st 2026 – January 15th 2027

Medicare Open Enrollment

October 15th 2026- December 7th 2026

Latest updates

IHCP Open Enrollment

Annually from November 1st through December 15th, Hoosiers enrolled in the **Healthy Indiana Plan (HIP)** can switch their managed care organization (MCO) for the coming year by calling 877-GET-HIP9 (877-438-4479).

No action is necessary for members to stay with current MCO.

Pathways members have an annual open enrollment of October 15th – December 7th and members can call 877-284-9294 for assistance.

Hoosiers enrolled in **Hoosier Healthwise** and **Hoosier Care Connect** have individualized open enrollment periods and they will be notified by mail. **Hoosier Healthwise** members can call 800-889-9949 and **Hoosier Care Connect** members can call 866-963-7383 for assistance.

Marketplace Call Center Line for Assisters

Similar to the previous Open Enrollment periods, there is a designated Marketplace Call Center line for Assisters. We strongly encourage Assisters to use the Assister Line when working with consumers—not only to receive more efficient service, but also to help the Call Center better monitor and meet Assisters' needs.

The line includes several features designed to streamline the call process. When calling the Assister Line, please be ready to enter your 10-digit access code. For Certified Application Counselors (CACs), your access code will be your Certified Application Counselor Designated Organization's (CDO) main phone number listed on its CDO Program application.

You will be prompted to select the reason for the call:

- Request assistance with a HealthCare.gov account password reset.
- Request a Special Enrollment Period (SEP) not granted through the Marketplace application.
- Request enrollment assistance.

Marketplace Call Center Assister Line: 1-855-879-2683

Please note: Using the Assister Line provides expedited service only when Assisters need help with password resets or accessing certain Call Center-initiated SEPs. This enhancement reduces the time Assisters spend on the phone resolving certain consumer issues.

For all other issues, the wait time is the same as the regular call center line.

Contact your CAC Project Director for more information on how to use the Assister Line.

If CACs have any difficulty, please email **CACQuestions@cms.hhs.gov** *to confirm that the code you use matches our records.*

>>> Read this article in our resource center

CHCollective

IPHCA™ Preferred Partner



Take a fresh look at Waste Management

Waste management is essential to keeping a health center running, but it may not be something your team has had time to reevaluate recently.

The CHCollective Waste Management Program gives health centers a place to start. Whether you're reviewing current costs, assessing your services, or planning for changing needs, our team can help you explore available options and identify potential opportunities.

Through the program, CHCollective works with partners including Allied USA and Amergy Disposal. We'll start by learning about your health center's needs, then help connect you with relevant program resources.

When was the last time you took a close look at your waste management services? Let's start a conversation!

Explore the Waste Management Program

Contact us today!

Alex Vactor **avactor@chcollective.com** **412.612.0593** **chcollective.com**