



IPHCA™
Indiana
Primary Health Care
Association

Monthly **October 2025**

All the latest news and resources - distributed to IPHCA members

**At last -
It's Here!**
**See you at
the heart of
healthcare**

*Get your last minute
checklist on pages 7-8*



**October is
National Dental Hygiene Month
Celebrating
Our Outstanding
CHC Dental Hygienists
*page 24***

also this month ...

**Breast Cancer
Awareness Month
*see pages
14, 18 and 30***



**Fighting food
poverty with
Gleaners 2 Go
*page 12***



Our member organizations

219Health
NETWORK

ADULT & CHILD
HEALTH

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Health Center

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Physical, Mental, Social Well-Being

Neighborhood
Health Center
Our Community, Our Neighbors, Our Patients


neighborhood
HEALTH

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 **OPENDOOR**
HEALTH SERVICES

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Regional Care Group Member

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community health center
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 **Valley Oaks**
HEALTH

 **Valley Professionals**
Community Health Center

 **WVHC**
WABASH VALLEY HEALTH CENTER

 **Well Care**
Community Health

 **WindRose**
Health Network



Welcome to the October Issue

October is always a meaningful month for our health center community. It's a time when we come together to recognize Breast Cancer Awareness Month, honoring the patients, families, and providers whose lives are touched by this disease. Health centers across the state continue to make a difference by offering education, screenings, and compassionate care—helping ensure that every person has access to the support they need. [See page 14](#)

This month also brings us the excitement of our **Annual Conference on October 7 & 8**. We look forward to gathering with colleagues, partners, and friends for two days of learning, sharing, and celebrating the vital work being done in our communities. The conference is always a highlight of the year—a chance to be inspired, connect, recognize our health care champions, and take new ideas back to our health centers. We are especially grateful to our [sponsors and partners](#) whose support makes this event possible and strengthens our shared mission of advancing health equity. [See pages 4 - 9](#)

As we embrace this season of awareness and connection, we thank you for your continued commitment and dedication. Together, we are building healthier communities and creating a stronger future for all.

Happy fall,

Sean

Sean Herbold, IPHCA CFO /

[Contact Sean](#)

IPHCA Monthly

October 2025

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>>> [Clickable links](#) are provided throughout this newsletter - please notify us of any missing or incorrect links.

Any comments or suggestions please contact [Sean Herbold](#), IPHCA CFO.

If you have not done so already, [please follow us on Facebook!](#)



Also [visit our website](#) to find links to [previous issues](#), an [events calendar](#), our [resource center](#) and more!

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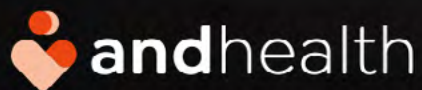


Magazine design & production by
John Fordham Design

“My care team believes in me”

SALLIE,
RHEUMATOID ARTHRITIS PATIENT

CRISTINA,
ANDHEALTH PROVIDER



CHCs partner with AndHealth to offer in-house specialty care and specialty pharmacy to radically improve access and outcomes for patients in their communities.

By removing barriers and treating patients within their whole-person care model, health centers can grow sustainably and become more integrated within our healthcare system.



AndHealth.com

Bring whole-person specialty care & specialty pharmacy to the communities you serve!

IPHCA™
Conference 2025
**the heart of
healthcare**



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EXHIBITORS





IPHCA™
Conference 2025
**the heart of
healthcare**



presented by  **andhealth**

Dear Conference Attendees,

The countdown to our much-anticipated annual conference – The Heart of Health Care, presented by andhealth, is almost over! With just a few days left, we are pleased to provide you with the final details to ensure an exceptional experience.

1. Conference Dates and Location:

- **Dates:** The conference will take place on October 7th and 8th, 2025.
- **Location:** Terre Haute Convention Center, 800 Wabash Avenue, Terre Haute, IN 47807
- **Traffic Update:** If you are traveling on I-70 from Indianapolis, be aware that it is **under construction through Terre Haute**. You will want to keep to the right at the lane split before getting to the city to access the Wabash Avenue exit. If you take the left lane, you will need to travel past the Wabash exit to the next exit and come back through town to get to the convention center.

2. Registration / Check-In & Continental Breakfast:

- Check-in: For all other attendees, check-in and continental breakfast will take place from 8:00 am to 9:15 am on October 7th, immediately before our opening session. Look for our friendly staff at the registration desks near the escalators.

3. Opening Session:

The opening session begins promptly at 9:15 am on October 8th. Our opening featured keynote speaker sponsored by PointCare is **Ben “The Chalk Guy” Glenn**.

You don't want to miss this amazing, uplifting session!

[See more over >>>](#)



 **TERRE HAUTE**
CONVENTION CENTER

800 Wabash Avenue, Terre Haute, IN 47807

[Website](#)



4. Conference App:

Download our conference app, **Whova**, which is available for both iOS and Android devices. *(Click the image for links)* It's your one-stop shop for schedules, speaker bios, and networking opportunities. Please log in and set up your profile.

5. Conference Schedule:

The updated conference schedule is on the **Whova** app. Please note that sessions just before lunch have staggered start and end times to help facilitate the flow of the buffet lines. Additionally, the first session on the 8th features extended 90-minute sessions.

6. Session Highlights:

We've lined up an exciting array of sessions, workshops, and panels. Don't forget to log in to the **Whova** app and **create your personalized agenda** by selecting your concurrent sessions. In the **Whova** app, you will receive the latest updates, room assignments, and conference information now and throughout the conference.

7. Sponsors and Exhibitors

Networking Opportunities:

Our sponsors and exhibitors will be in the hallways outside the event rooms. This is the perfect place to connect with exhibitors and sponsors to learn more about their services.

Additionally, checking in at the booths is a key way to earn points toward conference door prizes.

8. Evening Events:

Don't miss our evening social events on October 7th.

- **Athelas by Commure** invites you to a reception from 5:00 to 6:30, in the exhibitor areas featuring networking, food, beverages, fun, games, and a special live music lounge.

9. Social Media:

Share your conference moments on social media using our official hashtag: **#IPHCA25**. You might see your post on our live social media wall!

10. Dining and Refreshments:

Continental breakfast is available on the 7th, and a **buffet breakfast** is available on the 8th. **Lunch** will be provided on both days as part of the agenda. Dinner on the 7th is on your own. We invite you to visit the excellent local restaurants.

11. Feedback and Surveys:

We value your input! Look for our **session and conference feedback surveys on the app**. Your insights help us make each conference better than the last.

- 12. Parking:** Ample parking is available in the conference center garage for \$10/day in non-reserved spots. Entrance to the garage: **811 Cherry Street, Terre Haute, IN 47807**.



Click the image to download the conference app for everything you need - agendas, networking, sessions, speaker bios, and more

We are genuinely excited to welcome you to this year's Annual Conference.

Your participation makes this event extraordinary, and we're committed to making it a memorable and enriching experience. Our staff will be available at the information desk if you have any questions or require assistance during the conference.

Safe travels, and we look forward to seeing you at **#IPHCA25**!

See you in the Haute!

Sean



>>> Visit our Conference pages for all details



CoverageCare

Maximize Medicaid Revenue

Resources You Can Use

The **2025 Budget Reconciliation Bill** threatens FQHC sustainability with new work requirements, multiple ongoing eligibility reviews, and phased funding reductions. These changes **will accelerate patient coverage disruption** while doubling your administrative workload.

Our “5 Critical Moves for FQHCs” ebook delivers **actionable strategies** and provides practical implementation steps you can initiate immediately—**before regulatory changes take full effect**—ensuring your health center maintains its mission while achieving operational stability.

Get the eBook

SAVE TIME

We provide a tech-enabled service that works on your behalf, freeing up clinic staff

SAVE MONEY

We get and keep your patients enrolled, ensuring more covered visits and protected clinic revenue.

SAVE PATIENTS

We get and keep your patients enrolled, ensuring more covered visits and protected clinic revenue.

IPHCA25 Conference Session Thursday, October 8, 11:30

Harnessing Data and Digital Tools to Safeguard Revenue and Strengthen Patient Relationships

As funding landscapes shift, CHCs face increasing pressure to protect revenue streams while delivering compassionate, patient-centered care. What if technology could strengthen both simultaneously?

This session equips Health Center Leaders with innovative strategies to leverage data and digital tools that enhance patient experience while securing financial sustainability.

IPHCA25 Keynote Speaker Sponsor

Marisa Williams
mwilliams@pointcare.com

www.pointcare.com
450.550.6245

The Indiana Primary Health Care Association and Indiana Department of Health launch 2025/2026 Primary Care Learning Collaborative



The Indiana Primary Healthcare Association is excited to announce that we have committed to a partnership with the Indiana Department of Health to deliver the 2025/2026 IDOH Primary Care Learning Collaborative on Chronic Disease Management.

What is the Purpose of the Learning Collaborative?

To bring together healthcare clinics in a shared effort to improve chronic disease management through collaboration, data-driven quality improvement, and the implementation of best practices.

By fostering a community of learning and support, the collaborative aims to enhance patient outcomes and strengthen the capacity of clinics to deliver high-quality care for individuals living with chronic conditions.

Through this partnership, IPHCA will be providing monthly Learning Sessions. These meetings will be offered to the participants in the learning collaborative, as well as, our health center members who would like to engage.

What is Chronic Disease Management?

A structured team-based approach to delivery ongoing care for patients with long-term conditions such as diabetes, hypertension, heart disease, and asthma. This approach emphasizes proactive, coordinated efforts across the care team—including providers, nurses, care managers, and support staff—to monitor health status, support medication adherence, promote lifestyle changes, and prevent complications. The goal is to provide consistent, patient-centered care that improves outcomes, reduces unnecessary hospital visits, and empower patients to manage their health more effectively.





IPHCA Annual Conference will Host IDOH Learning Collaborative Event

The Indiana Primary Health Care Association will host an IDOH Learning Collaborative Track featuring Organizational Story Board Presentations on Tuesday October 7th, 2025 as part of our partnership.

This in-person event is designed to foster a community of learning and support that aims to enhance patient outcomes and strengthen the capacity of clinics to deliver high-quality care for individuals living with chronic conditions.

During this event, 34 health centers from across our state will be sharing their charter and organizational storyboards.

If you have any questions about the Learning Collaborative please contact:



Lyndsey White

Behavioral Health
and SUD Director

lwhite@indianapca.org

or call: 317.630.0845



TERRE HAUTE
CONVENTION CENTER

**Sign up for your spot now
and be part of this experience!**



>>> [Click here to register FREE for the IDOH Learning Collaborative session](#)

**Tuesday, October 7
11am - 3:30pm EDT**

Terre Haute Convention Center
800 Wabash Avenue
Terre Haute, IN 47807
United States

This event runs concurrently with the IPHCA Annual Conference.

Registration through this page is only for attendance at the IDOH Collaborative session, at no charge, and does not grant any access to other IPHCA conference events.

*The Annual Conference requires a **separate paid registration, available [here](#).***

NEWS & UPDATES


To give feedback or
provide resources for this
section please contact

Julia Ketner MPA
or call: 317.630.0845



**>>> Visit our Policy
and Advocacy pages**

Article

WindRose Health Network partners with Gleaners2Go to provide food to their patients.

By Jo Turnbloom, CIN, CAC, SHIP Manager of Patient Support
Services at **WindRose Health Network**

We are pleased to announce the successful launch of **Gleaners2Go** at our Hope location in July. The program was introduced to us in January 2025 during a navigator meeting with IPCHA. Following this, we engaged with another FQHC that has implemented the program to gather additional information. As navigators and community health workers, we believed this initiative would provide valuable support to our patient population at Windrose. Our first step involved a site visit to ensure the location was suitable for participation in the program. After completing the site assessment, we proceeded with onboarding our neighbors.

The onboarding process is straightforward for neighbors to create individual login credentials. Neighbors can access the **Groceries2Go website** to select from a variety of fresh fruits, vegetables, meats, bread, and non-perishable items tailored to their preferences. Orders are typically placed several days in advance of our scheduled delivery dates at our clinics. On the day of delivery, neighbors can drive to the designated pickup area, where staff will assist in loading their groceries into their vehicles. We have received positive feedback from neighbors, who greatly appreciate this program and the support it provides.



Cleaners driver and staff

GLEANERS



Crates of food

Following the successful onboarding of our Hope location, we have proceeded with onboarding our Franklin and Trafalgar locations. This process has been completed for three of our four site clinics. We are currently preparing to onboard our Epler clinic in October. Our initial objective was to achieve a minimum of 10 orders per location; this target has been met at each site. We are currently serving between 20 to 23 neighbors at each location on a bi-weekly basis. This program enables us to serve a total of 60 neighbors per clinic every other week, which aligns with our set goal. Additionally, with each order cycle, we are adding approximately 3 to 5 new neighbors.

Gleaners 2 Go has provided us with a program that has been a huge success for our patients. The comments, the blessings, and the gratitude have been truly humbling.

Below are some patient comments:

“Absolute blessing”

“I truly appreciate you and this program”

“God bless all of you”

“Very helpful for my large family”



Becca at the Franklin Indiana clinic helping with Gleaners 2Go



A patient receiving food at the Franklin Clinic



Gleaners Delivery



Gleaners2Go at the Hope, Indiana clinic





RESOURCE BULLETIN



To give feedback or provide resources for this section please contact **Nicole Stilianos** or call: 317.630.0845



Breast Cancer Awareness Month 2025

Ways Your Community Health Center Can Get Involved

October is **Breast Cancer Awareness Month**, a time to raise awareness, honor survivors, and promote early detection. Indiana Community Health Centers (CHCs) play a vital role in spreading knowledge, offering resources, and bringing our communities together.

5 Ways to Show Support

1. Wear Pink Days

Encourage staff, patients, and community members to wear pink on certain days in October to show solidarity.

2. Join Local Events - Participate in local fundraisers like:

Komen Indianapolis MORE THAN PINK Walk (Oct. 4, 2025) or **Sista Strut Indianapolis** (Oct. 25, 2025).

3. Promote Screenings

Share information on free or low-cost mammograms through **Indiana's Breast Cancer Program**.

4. Support Patients & Families

Provide information about local resources, support groups, and survivor stories that offer hope and encouragement.

5. Partner for Impact

Collaborate with organizations like **Susan G. Komen Indiana**, **Pink Ribbon Connection**, and the **Indiana Cancer Consortium** to expand outreach.

Together, Indiana CHCs can make a difference.

Let's raise awareness, support our patients, and help save lives this Breast Cancer Awareness Month.

Key Resources



Indiana Department of Health

Indiana Breast & Cervical Cancer Program (BCCP)

Free/low-cost screenings and diagnostics.

>>> [Click here for more](#)

Susan G. Komen MORE THAN PINK WALK



Komen Indianapolis

MORE THAN PINK Walk

– Sat. Oct. 4, 2025, Military Park

>>> [Register Here](#)



Sista Strut Indianapolis

– Sat. Oct. 25, 2025, Victory Field

>>> [Event Info and tickets](#)



Pink Ribbon Connection

– Patient Resources & Fashion Show

pinkribbonconnection.org



RESOURCE BULLETIN



Mental Illness Awareness Week & Indiana CHCs

Mental health affects everyone. While one in five U.S. adults experiences a mental health condition annually, the impact extends to the friends, family, coworkers, and others who support them. Mental health is something we all experience, manage, and need support with. No one should have to face these challenges alone.

Recognizing the need to raise awareness and address mental health challenges, Congress officially established the first full week of October as Mental Illness Awareness Week (MIAW) in 1990, thanks to NAMI's advocacy. Since then, communities across the country have come together annually to raise awareness, fight stigma, and support mental health.

Join us from October 5–11 as we celebrate community with this year's theme, **"Building Community: Supporting Mental Well-being Together,"** underscoring the power of meaningful connections, grassroots advocacy, and local action to strengthen mental health support nationwide.

[>>> Read more at NAMI](#)



We encourage all CHCs in Indiana to use the resources available from NAMI in your internal newsletters, **social media**, waiting rooms, and staff meetings.

Let's make our health centers places where mental health is treated with the same care and attention as physical health.

[>>> Click here for more resources](#)



HONOR YOUR LOVED ONES AT

PURPLELIGHT

INDIANAPOLIS 2025

**Honoring loved ones.
Celebrating survivors.
Shining a light on pancreatic cancer.**

Join us for a heartfelt afternoon of remembrance and connection. The **Pancreatic Cancer Action Network's PurpleLight** brings together survivors, family, and friends impacted by pancreatic cancer. Together, we'll honor those we've lost through a touching reading of names and celebrate the resilience of our community.

**Saturday, November 15, 2025
2:30 PM**

Cancer Support Community Indiana
5150 W. 71st Street, Indianapolis, IN 46268
This event will be held indoors



SCAN TO REGISTER



HONOR. INSPIRE. REMEMBER.
pancan.org/purplelight

PurpleLight Indianapolis 2025

We look forward to hosting you in honoring and remembering your loved ones on Saturday, November 15 at 2:30 pm. This event will occur indoors at the Cancer Support Center located at 5150 W. 71st. Street, Indianapolis, IN 46268.

[>>> Click here to register](#) or scan the QR.

[>>> Find out more about PanCan Indianapolis](#)

**PANCREATIC
CANCER
ACTION
NETWORK**



COMMUNITY NEWS

[Click here to view all Clinical resources in our Resource Center](#)



Stronger Together: IPHCA Attends IPQIC's 8th Annual PSU Conference, September 10, 2025

Maggie Kroeff Streiff, the Quality and Population Health Director at IPHCA, along with **Lexi Stewart**, Maternal and Child Health Coordinator, and **Lyndsey White**, Behavioral Health and Substance Use Disorder Director, attended the IPQIC's 8th Annual Perinatal Use Conference on September 10th.

This conference was dedicated to the critical issue of perinatal substance use and its extensive impact on families, caregivers, and communities. The event featured four significant presentations, each addressing different aspects of maternal health in relation to substance use.

Adrienne Griffen, MPP, presented on the topic "Maternal Mental Health and Substance Use Disorders: Policies and Programs Addressing the Most Common Complications of Pregnancy and Childbirth." In this presentation, Ms. Griffen highlighted policies and programs at the national, state, and local levels that are making strides to support pregnant and postpartum parents.

Following her presentation, **Dr. Mishka Terplan, MD, MPH**, delivered a talk titled "Toward Just Integration: Bridges and Barriers to Maternal Health." Dr. Terplan examined the benefits and risks of behavioral health integration in maternal health care, with a focus on pregnant and parenting people who use drugs. Homing

in on the concept of structural violence, the session examines how well-intentioned models of integrated care can both advance equity and unintentionally reinforce systems of surveillance, stigma, and exclusion.

Birdie Meyer, RN, MA, PMH-C, contributed a presentation on "Perinatal Mood Disorders and Their Impact on Perinatal Substance Use: How Statewide Postpartum Support International Resources Can Bridge the Gap." Ms. Meyer emphasized the commonality of perinatal mood disorders and substance use, advocating for comprehensive support systems that PSI offers mothers during the vulnerable perinatal period.

Finally, **Brenda Barker, MED, MBA**, discussed "One State's Approach: The Tennessee Initiative for Perinatal Quality Care Experience." In her presentation, Ms. Barker showcased innovative strategies implemented by Tennessee to enhance the quality of perinatal care and reduce maternal mortality due to substance use, providing a model that other states may replicate.

The presentations inspired attendees and emphasized the urgent need for improved maternal substance use care practices in Indiana. Participants left the conference motivated to pursue new collaborative efforts aimed at enhancing the quality of care provided to pregnant and postpartum individuals in their communities.



COMMUNITY NEWS



Dr. Camila Arnaudo



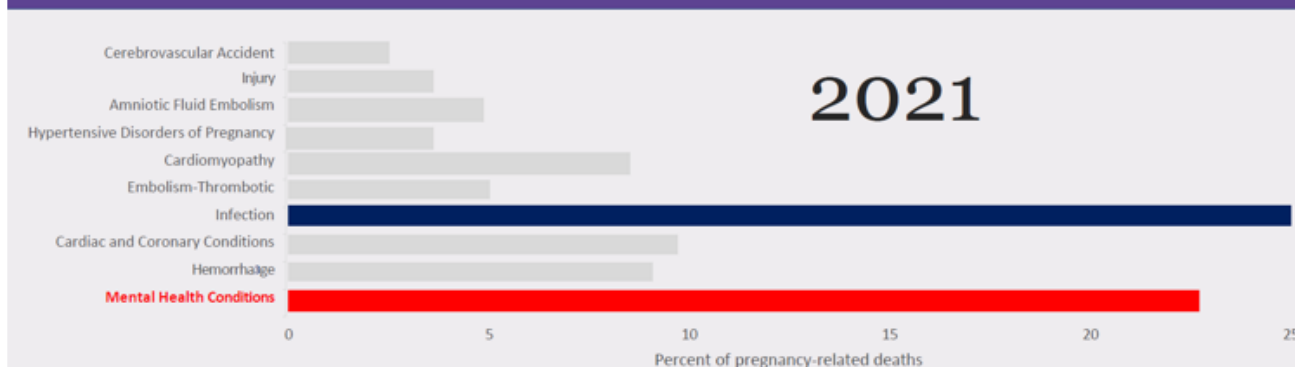
Indiana Perinatal Quality Improvement Collaborative

The Indiana Primary Health Care Association is honored to support the work of the **Indiana Perinatal Quality Improvement Collaborative, IPQIC**. **Lyndsey White**, LCSW, IPHCA Director of Behavioral Health and Substance Use Disorders, has been participating in the Maternal Health Committee Women's Health Task Force in preparation for a "Call to Action" for our state.

An overview of this work was provided by **Dr. Camila Arnaudo** during the 2025 Perinatal Substance Use Conference. This work focuses on addressing maternal mental health holistically.

Maternal mental health refers to the emotional, social, and mental well-being of individuals during and after pregnancy. This includes a range of conditions, including depression and anxiety, which are common during and after pregnancy. **Maternal mental health disorders affect up to 20%** of women in the United States and are considered one of the most common complications of pregnancy and childbirth. Of the 800,000 mothers affected each year in the US, **75% go untreated**, increasing the risk of long-term, negative impacts on mothers, babies, and families. Maternal mental health conditions have been identified as the 2nd most frequent underlying cause of pregnancy-related death.

Most frequent underlying causes of pregnancy-related deaths



Centers for Disease Control and Prevention, Data from Maternal Mortality Review Committees, 2021, August 22, 2025

The societal cost of untreated maternal mental health disorders in the United States is estimated at \$32,000 per mother-infant pair or \$14 billion each year. More information about this work will be shared upon completion of the project. Dr. Arnaudo and the team at **CHAMP** continue to partner with our Association to share vital information about Maternal Mental Health, focusing on promising practices to change this unfortunate trajectory.



IPHCA™ Maternal & Child Health Corner



To give feedback or
provide resources for this
section please contact

Alexis Stewart
or call: 317.630.0845



October Observances for Maternal & Child Health

October holds great significance as a month dedicated to raising awareness about essential maternal and child health issues.

Throughout this month, we shine a spotlight on two important topics: **pregnancy and infant loss**, which touch the lives of many families, and the urgent need for awareness and understanding of **breast cancer**, a disease that affects countless individuals. By fostering conversations and sharing information, we aim to support those impacted and emphasize the importance of health resources and emotional support during these difficult times.

Pregnancy and infant loss can deeply affect families, and it's crucial to recognize and support those who have experienced such tragedies. The **March of Dimes** estimated that between **10% to 20% of pregnancies end in miscarriage** and approximately **21,000 stillbirths a year**. This month encourages conversations, provides resources for grieving families, and promotes support networks to help individuals cope with their loss.

Postpartum Support International provides support groups for pregnancy and infant loss every Friday (time varies) led by PSI-trained facilitators. [Click here to register](#).

Simultaneously, October stands as **Breast Cancer Awareness Month**, shining a light on the importance of early detection, education about risk factors, and ongoing research in the fight against this disease. According to the **American Cancer Society**, 1 in 8 women in the United States will be diagnosed with breast cancer in their lifetime. In 2025, an **estimated 316,950 women** and **2,800 men** will be diagnosed with invasive breast cancer.

Early detection of breast cancer can significantly improve treatment outcomes and increase the chances of successful recovery. To achieve this, it is crucial to engage in regular screenings, conduct monthly breast self-exams, and schedule mammograms as recommended by healthcare professionals.

Raising awareness about pregnancy and infant loss, and breast cancer is essential, as these issues highlight significant challenges. Pregnancy and loss can profoundly impact a woman's emotional and physical well-being, affecting her entire support system of family and friends. Similarly, breast cancer brings health implications not only for the individual but also for loved ones who must navigate treatment and provide support.

A better understanding of these topics can foster improved health outcomes and strengthen community connections.



IPHCA™

upstream^{USA}

*A new partnership
to advance Maternal & Child Health*

IPHCA is Partnering with Upstream:

New Maternal & Infant Health Initiative Helping Health Centers Expand Family Planning Screening and Contraceptive Care in Primary Care

IPHCA is launching a new quality improvement initiative in partnership with **Upstream USA** to advance maternal and infant health.

The initiative will support health centers with standardizing family planning screening and increasing access to the full range of contraceptive care services within primary care settings. This initiative will empower primary care providers to help patients make informed decisions about their health and family planning goals. By prioritizing care before conception, we aim to improve health outcomes and promote overall well-being for individuals and families across Indiana.

Upstream has worked with 200+ health care organizations across the country to make contraceptive care patient-centered and accessible.

Participating health centers will receive the following supports:

- No-cost technical assistance, workflow support, and tailored staff training
- Help to meet new UDS reporting requirements by standardizing screening for family planning needs across all of primary care
- Free integrated data tools, such as an Azara Family Planning module, to streamline implementation and track progress
- A dedicated project team to help your clinic offer the full range of contraceptive services
- Unrestricted funding when key project milestones are completed

Want to learn more about how this initiative could benefit your health center?

Reach out to **Alexis Stewart** to set up a learning call with IPHCA and Upstream USA.

Or, join us in person at our **IPHCA conference session** on **October 8, 2025 at 8:30 am** to learn more.

Visit: upstream.org

>>> [Read more here](#)

upstream^{USA}



WEBINARS & TRAINING

All times shown are Eastern



Optimizing the Role of Integrated Oral Health in Health Centers

Tuesday, October 21 / 3 - 4:00 pm

Join Dr. Sheela Tummala, Chief Dental Officer, at Community Health Center, Inc. (CHCI), for an informative 60-minute webinar on the role of integrated oral health in improving patient care. Through an interdisciplinary panel discussion and practical case study, expert panelists will illustrate how integration strengthens collaboration and enhances patient access.

[**>>> Register Today**](#)

Training the Next Generation: Health Professions Students Roadmap

Part 1: Wednesday, October 22

Part 2: Wednesday, November 12
1 - 2:00pm

Offered by the Health Resources and Services Administration (HRSA)-funded National Training and Technical Assistance Partners (NTTAP) on Clinical Workforce Development, this two-part webinar will explore how to train the next generation of health professionals by restructuring your organization's student training program. Experts from Community Health Center, Inc. (CHCI) will share a roadmap, best practices, and lessons learned to build an effective and sustainable health professions student training program.

[**>>> Register Today**](#)

A Team-Based Approach: Leveraging Standing Orders for Immunizations and Infection Control

November 6 / 3- 4:00 pm

Presented by Mary Blankson, Chief Nursing Officer, and Natalie Bycenski, Senior Nurse Manager, at Community Health Center, Inc. (CHCI), this 60-minute activity session will explore how to implement effective standing orders for immunizations, drawing from national best practices and CHCI's organizational guidelines.

[**>>> Register Today**](#)

Strengthening Diabetes Self-Monitoring Education and Support

Thursday, October 30 / 3 - 4:00 pm

Presented by Mary Blankson, Chief Nursing Officer, at Community Health Center, Inc. (CHCI), this 60-minute webinar will discuss the importance of patient self-monitoring and self-education in improving A1c levels. Participants will gain practical knowledge on identifying effective self-monitoring strategies, applying best practices in diabetes education, and developing an action plan to implement diabetes self-monitoring education and support within their health center.

[**>>> Register Today**](#)

Models for Integrating Quality Improvement into Your Postgraduate NP and/or PA Training Program

December 4 / 1 - 2:00 pm

Join Community Health Center, Inc.'s (CHCI) NTTAP on Clinical Workforce Development for this webinar on integrating quality improvement (QI) into Postgraduate Nurse Practitioner (NP) and/or Physician Associate (PA) Training Programs.

[**Info and Register Here**](#)



Communities of Practice (CoPs)

The NTTAP on Clinical Workforce Development is excited to offer free small-group Communities of Practice (CoPs) this upcoming year! Open to all health center and look-alike staff, you will engage and collaborate with peers from across the country. Learn more about each CoP below, and [view the application here!](#)

Postgraduate Nurse Practitioner (NP) and/or Physician Associate (PA) Training Programs

This six session series will equip health centers and look-alikes with the knowledge and resources to launch their own Postgraduate NP and/or PA Training Program. This learning opportunity provides participants with a roadmap and support on how to implement the formal training program, including program drivers, program structure, recruiting, curriculum development, evaluation, and program accreditation.

[Download the syllabus here](#)

Begins October 2025; sessions will occur once a month / 1:00 - 2:30pm

>>> [Click here for info and to apply](#)

Comprehensive Team-Based Care

This eight session series will support health centers and look-alikes with developing highly trained clinical primary care teams to move towards team-based comprehensive care and improving at least one UDS measure. The CoP will provide participants with quality improvement concepts and skills to systematically achieve a specific aim, and identify areas for process improvement and role optimization.

Download the syllabus [here](#)

Begins November 2025 and sessions will occur once a month / 1:00 - 2:30pm

Interested in participating? Reach out to **Meaghan Angers** to participate in the 2025-2026 CoP cohorts! More information can be found in the application [here](#).

>>> [Click here for info and to apply](#)

Webinar:

Understanding COVID-19 Vaccine Recommendations

October 7, 2025 / 3:00 pm to 4:00 pm

Join Dr. Ruth Carrico to learn more about the best practice guidelines for COVID-19 vaccination and how to protect patients of all ages.

Ruth Carrico, PhD, DNP, is the Executive Director of the Infectious Diseases Institute for Norton Healthcare, a large health system headquartered in Louisville, KY. She is also a Professor and Family Nurse Practitioner, the faculty, with the University of Louisville School of Medicine, Division of Infectious Diseases.

CNE is available for live view only.

>>> [Registration](#)

Webinar:

Vaccination Updates

November 6, 2025 / 3:00pm to 4:00pm ET

Join Dr. John Christenson as he discusses changes to the immunization schedule that occurred at the September 2025 ACIP meeting along with other vaccination updates.

John Christenson, MD, is a Professor of Clinical Pediatrics at the IU School of Medicine.

CME, CNE, and Pharmacy Continuing Education will be offered for the live viewing of the webinar.

>>> [Registration](#)





CHCOLLECTIVE PURCHASING SUMMIT & REVERSE EXPO



November 11–12, 2025 | AC Hotel, Fort Worth, TX

Health Centers from Across the Nation have Already Signed Up!

Your purchasing team's expertise is key to your health center's success.

The CHCollective Purchasing Summit & Reverse Expo is their opportunity to level up, connect with industry leaders, and bring back new ways to save and succeed.

What's at stake:

- \$350 hotel stipend for the first 80 health center registrants
- Actionable cost-saving approaches and innovative solutions
- Valuable supplier and peer connections
- A chance for your team to be at the forefront of purchasing best practices

If you need more details or want to discuss the benefits for your organization, just reply— we're here to support your goals.

Hope to see your team represented in Fort Worth!

Learn more or Register now

Contact Alex Vactor for more information

Alex Vactor 412.612.0593

avactor@chcollective.com

www.chcollective.com



For more information contact:

Hannah Putnam-Johnson, MHA,
MPH, IPHCA Value Transformation
and Health Equity Director

This series began on

Wednesday, May 14, 2025

All materials from the series
will be added to our website
for you to review.

**>>> Click here for
materials from earlier
sessions**



IPHCA IPV Champion Training Series

Part 6 of 8: October 15 / 4 pm - 5 pm EDT

The **ICADV** team will present to IPHCA members in a multi-part training to illustrate what IPV (Intimate Partner Violence) is, how to recognize it, and how to approach the topic with cultural competence and humility.

The goal of the training is to assist health center staff to champion the prevention of IPV by screening for, identifying, and partnering with appropriate community-based partnerships for support. The training will be 8 separate 1-hour virtual training sessions via Microsoft Teams.

>>> Click here to register for Session 6

This session will cover the topic "Safety Planning"

- a. *Best Practices for Safety Planning*
 - Encourage to work with advocates as well
- b. *Basic areas of safety*
- c. *Safety in Healthcare*
- d. *Additional areas of safety planning*
 - Time dependent; material resource provided regardless

All 8 sessions will follow a cadence of the second Wednesday of the month at 4 pm EST.

The topics will be as follows;

- | | | |
|--|---|---|
| 1. Wednesday, May 14 -
Foundations of Intimate Partner Violence <i>Get materials</i> | 4. Wednesday, August 13
Primary Prevention: Laying the Foundation | 7. Wednesday, November 12
Danger Assessment, Lethality, and Response |
| 2. Wednesday, June 11 -
Impacts, Barriers, and Trauma Training <i>Get materials</i> | 5. Wednesday, September 10
Primary Prevention: Intersections with Public Health | 8. Wednesday, December 10
IPV Workflow presentation and dissemination |
| 3. Wednesday, July 9 -
Identifying and Assessing for IPV <i>Get materials</i> | 6. Wednesday, October 15
Safety Planning | |



RESOURCE BULLETIN

IPHCA is committed to supporting Oral Healthcare provision across all community health care settings for our membership and throughout Indiana.



For help, to give feedback or provide resources for this section contact:

Karla Marin Muskus
or call: 317.630.0845

October is National Dental Hygiene Month

Celebrating Our Outstanding CHC Dental Hygienists

This month, in honor of **National Dental Hygiene Month**, IPHCA is proud to spotlight dental hygienists who were recognized by their Community Health Centers for their outstanding service. These dedicated professionals are not only advancing oral health but also strengthening the overall health and well-being of the communities they serve.

From fostering patient education and preventive care to advocating for whole-person health, our dental hygienists embody compassion, commitment, and expertise at the heart of community health. We celebrate their incredible contributions and the difference they continue to make every day.



**Yanira Aguilera, Ashlee LaPaugh,
Wendy Magana, and Raquel
Sayman**

Eskenazi Health Centers

At Eskenazi Health, our dental hygienists are the heart of our two dental clinics—combining skills, compassion, and education to improve not only oral health but the overall well-being of our patients. Every day, they deliver preventive care, early detection, and patient-centered guidance that build healthier smiles and healthier lives.

Going beyond routine care, our hygienists take time during appointments to connect with patients through surveys such as SDOH and other outreach, ensuring that individuals are also provided with resources that extend beyond oral health. By recognizing social needs and working to create greater access to care, they serve as trusted advocates who strengthen the bridge between dentistry and overall health.

We're proud to celebrate all our dental hygienists at Eskenazi Health for their extraordinary contributions and dedication. Their work inspires colleagues across the CHC network and highlights how dental care can be a powerful gateway to total health.



Ways to Celebrate Your Hygienists:

- **Host a team appreciation lunch or breakfast.**
- **Share patients' thank-you boards or notes of gratitude.**
- **Spotlight your hygienists on social media and in newsletters.**
- **Provide small tokens of appreciation, such as wellness gifts or professional development resources.**
- **Encourage patients to say "thank you" during their visits.**



Jane Pauley Community Health Centers

Jane Pauley Community Health Center is proud to recognize the outstanding contributions of our dedicated dental hygienist

Stephanie Schafer, who has been an integral part of our team since 2018. With over 30 years of experience in the field, she brings not only a wealth of clinical knowledge and skill but also a deep commitment to patient-centered care. Her expertise and compassionate approach have made a lasting impact on the health and well-being of the people we serve at Jane Pauley Community Health Center.

Beyond her technical excellence, she plays a vital role in fostering a welcoming



and supportive environment for every patient who walks through our doors. Her passion for oral health education and preventive care has empowered countless patients to take charge of their dental health. We are incredibly grateful for her tireless dedication, professionalism, and the positive energy she brings to our team each day.

This Dental Hygiene Month, we honor her service and celebrate the difference she continues to make in our community.



Maple City Health Center

MCHC would like to take the time to recognize one of the most dedicated and knowledgeable hygienists they've had the opportunity to work with for National Dental Hygiene Month. **Monica Murillo** has such a

passion for providing health care to the whole patient, not just the mouth. She collaborates with our CHC medical providers and is a big advocate for getting to the root causes of patient symptoms. Sometimes this is a vitamin deficiency, undiagnosed diabetes, or sleep disturbances.

She goes above and beyond for her patients and truly cares about their well-being. She has worked with our community and referral partners to steer patients in the right direction when it comes to getting them the best possible care. She has given presentations to our parenting groups to educate on the importance of oral health care starting from birth through early childhood.

We are lucky to know her and are privileged to work alongside her at Maple City Health Care Center. I know she will continue to shine her light in everything she does.



Northshore Health Centers

Kimberly Balko has been a hygienist with NorthShore Health Centers since 2010. She is a knowledgeable and caring hygienist and has been an integral part of the hygiene department and overall

growth at NorthShore. When she started here, there was the original location in Portage High School and 1 additional office in Lake Station. Currently, there are 7 locations that offer dental care. During the tough time during COVID, Kim was instrumental in keeping the staff and patients safe with her knowledge and adaptability. She loves getting to know her patients and helping them overcome their dental anxieties.

Kim was born and raised in Valparaiso, where she currently resides with her husband and 2 boys. She has known her husband since they were children. She loves to read, hike, and spend time with family and friends in her spare time.

Thank you for your dedication, Kim!



IPHCA congratulates and thanks all Indiana CHC dental hygienists for their dedication and impact. Your hard work is essential to advancing oral health and building healthier communities across our state.



WEBINARS & TRAINING

CareQuest
Institute for Oral Health

Webinar:

Confused About Medicaid Dental Billing?

Thursday, October 9 / 7–8 p.m

Many providers face confusion about what dental services are covered by Medicaid and CHIP, how reimbursement rates are set, and how to ensure their billing practices reflect the true value of care delivered. Join CareQuest Institute on for a webinar that will bring clarity to those issues. Our expert speaker will explain the federal EPSDT (Early and Periodic Screening, Diagnostic, and Treatment) benefit and its implications for dental providers, address common billing misconceptions, and offer guidance for providers who currently accept, or are considering accepting, Medicaid. This webinar is eligible for 1 free CE credit.

>>> [More info / Register here](#)

Article

Retaining Your Dental Team: Why It Matters More Than Ever

High turnover in dental practices not only disrupts patient care but also drives up costs and affects team morale. A recent DrBicuspid article explores practical strategies for retention, emphasizing the importance of creating a positive workplace culture, offering professional growth opportunities, and ensuring open communication. By prioritizing staff well-being and engagement, dental leaders can build stronger, more resilient teams—leading to better patient outcomes and long-term stability for the practice.



DrBicuspid.com

[Read the full article on DrBicuspid](#)

to dive deeper into strategies for retaining your dental team.

New NNOHA Resource:

Compendium of Resources for Chronic Disease Management

This publication offers highlights from conversations with community leaders and summarizes resources and promising practices for health centers to support the prevention, treatment, and management of chronic conditions among health center patients nationally.

[Download here](#)

NNOHA On-Demand Course:

Communications and Customer Service for the Dental Team

This free learning module is designed to support the dental team in understanding skills and strategies to deliver positive customer service in a dental setting. This interactive module is intended for the entire dental team, from dental providers to administrative team members. 1.25 CDE is available.

This resource was supported by NNOHA's HRSA National Training and Technical Assistance Partnership (NTTAP).

Click below to visit NNOHA's learning platform and enroll in the course. If you haven't used the platform before, you will need to create a login.

Reach out at conted@nnoha.org if you have any questions!

>>> [Enroll here](#)

NNOHA
National Network for Oral Health Access





WEBINARS & TRAINING



Click here to browse
Oral Health resources

Webinar

Beyond the Red Pen: Clinical Quality Evaluation for Health Center Dental Programs

October 29, 2025 / 2:00 pm

Multnomah County Health Center recognized the wealth of knowledge and experience of its team that could contribute to addressing areas of improvement identified in annual evaluations. As a result, they implemented a **peer review and skills fair program**.

This creates peer learning opportunities for their dental team. This collaborative and supportive environment includes dentists, dental hygienists, dental assistants, and front office staff. Multnomah County's team demonstrated a significant increase in comfort, streamlined referrals, and encouraged collaborative learning and curiosity across the dental team.

This webinar will describe the framework and implementation of this innovative clinical quality evaluation program.

Learning Objectives:

- Describe the process for conducting quarterly peer reviews for dentists and hygienists and how it is different than the annual chart audits.
- Describe how the Quarterly Dental Assistant Skills fair is conducted and how it is different than the annual competency assessment for Dental Assistants
- Describe and demonstrate how results are shared and how they help with continuous improvement

>>> Register Here

Learn more at NNOHA.org

2025 NNOHA Annual Conference

November 9, 2025 – November 12, 2025

these are my people



Conference Sessions are Filling up Quickly

Whether you've already registered or are still finalizing your plans, now is the time to review the agenda and begin planning your experience. Use the filters to find sessions tailored to your role and interests. Registration is required for hands-on sessions and workshops, so be sure to save your spot before they are full!

Learn more



RESOURCE BULLETIN

IQIN is a constituent network of community health centers within IPHCA, who work together to improve the quality and value of care provided to Indiana's most vulnerable residents.

By using health information technology and data, health centers are able to change the way they deliver care to produce better health outcomes for their patients.



For further help or to give feedback or provide resources for IQIN please contact:

Laura Totten
or call: 317.630.0845

>>> Click here to view all IQIN / QI resources



Article

Data Creators:

The Importance of Complete and Timely Data Collection

This article emphasizes the importance of complete and timely data collection across all clinical support roles in health centers. It introduces staff to the value of accurate data for daily operations and external reporting, like the UDS, and promotes shared responsibility for data quality.

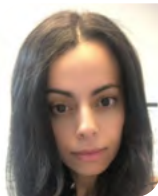
>>> Read more

Health Center Spotlight

IQIN HCCN Grant Spotlight:

Nancy Rosado, Quality Improvement Specialist

Nominated by Amelia Nemeth – 219 Health Network



Nancy Rosado is a driving force behind quality improvement at 219 Health Network. As the sole Quality Improvement Specialist (QIS) for the organization, Nancy has taken on the monumental task of supporting nearly 55



providers in meeting their quality measures. Her dedication to closing care gaps and streamlining patient care has transformed the way the organization approaches Health IT and quality metrics.

Since joining in January 2024, Nancy's impact has been nothing short of remarkable. In 2023, only four providers met their measures. By the end of 2024, that number had jumped to over 20, and now, nearly 30 providers are on track to meet their 2025 goals. This dramatic improvement is a direct result of Nancy's tireless work, one-on-one provider support, and expert data management.

Nancy's influence extends beyond numbers. She brings light and inspiration to her colleagues, reshaping the culture around quality improvement. Her passion, loyalty, and unwavering commitment make her an invaluable asset to the health center and the community it serves.

219 Health Network is proud to recognize Nancy Rosado as a true difference-maker in the IQIN HCCN Grant initiative.

Indiana Health Center's Quality Summit

On September 3rd, Chief Clinical Officer **Nicole Stilianos** and Quality and Population Health Director **Maggie Kroeff Streiff** were invited to Kokomo to speak as a part of **Indiana Health Center's** Quality Summit.

This summit was hosted by IHCs Quality Team and IPHCA as an opportunity to learn more about the quality process and the important role each staff member plays in driving a high-quality experience for IHC's patients.

Over 50 IHC staff, including care team members from each site, attended the four-hour event which covered topics including IHC's dedication to quality, quality metrics at the IHC, state, and national level, characteristics of high performing health centers, and best practices from IHC staff. The event was a success and IHC now has many new members of their quality team acting as champions across their 23 locations!



INDIANA HEALTH CENTERS



RESOURCE BULLETIN

Kicking Off a New Chapter:

IQIN Launches the 2025–2028 HCCN Grant Cycle

As we step into a new phase of innovation and collaboration, the IQIN team is thrilled to announce the launch of the 2025–2028 (HCCN) Grant Cycle. This exciting new chapter began with a series of IQIN Launch Calls, where we had the pleasure of meeting with all 36 participating Primary Health Centers (PHCs) over the course of just four days. These conversations not only marked the beginning of our new cycle but also served as a meaningful close to the 2022–2025 grant period.

Reflecting on the 2022–2025 Grant Cycle

During our launch calls, we took time to reflect on the goals set during the previous cycle. Health centers shared their successes, challenges, and lessons learned. While some goals were met—details to be shared soon—others remain areas for growth and opportunity. This honest reflection is helping shape our approach for the next three years.

We also want to acknowledge the possible survey fatigue many of you may have experienced. We know we've sent quite a few forms and requests your way, and we sincerely thank you for your continued engagement and responsiveness. Your feedback and data have been invaluable in shaping our strategy and understanding your needs.

Looking Ahead: 2025–2028 Grant Cycle Priorities

We're energized by the possibilities ahead. The 2025–2028 cycle will focus on empowering health centers to better understand and utilize technologies that reduce burdens on providers, staff, and patients. Our aim is to make digital transformation not just accessible, but impactful.

IQIN is also working to bridge the HCCN grant with the development of the Clinical Integrated Network of Indiana (CINI). For health centers participating in both initiatives, we're excited to highlight the synergy between IQIN and CINI—showing how overlapping technologies and strategies can drive more integrated, efficient, and patient-centered care. This alignment offers a unique opportunity to streamline efforts, share resources, and amplify impact across both programs.

Grant Objectives for 2025–2028

This cycle will center around five key objectives (with one additional objective to be announced soon as it undergoes final review and development):

- **Data Management and Analytics:** Enhancing the ability to collect, interpret, and act on data.
- **Interoperability and Data Sharing:** Promoting seamless communication across systems and organizations.
- **Value-Based Care:** Supporting models that prioritize outcomes and efficiency.
- **Digital Health Tools:** Leveraging technology to improve patient engagement and clinical workflows.

A Shared Journey

IQIN deeply values the time spent with each health center during our launch calls. Hearing about the accomplishments from the last cycle and the plans for the future was both inspiring and affirming. We're honored to walk alongside our partners as we navigate this new cycle together, building stronger systems, smarter care, and healthier communities.

Here's to a successful and transformative 2025–2028 grant cycle!

Download the IQIN Group
HCCN Orientation presentation:

- [Powerpoint](#)
- [PDF](#)



Quality Improvement resources for:

Breast Cancer Awareness Month

Applying a Six Sigma Framework for Breast Cancer Screening Improvement



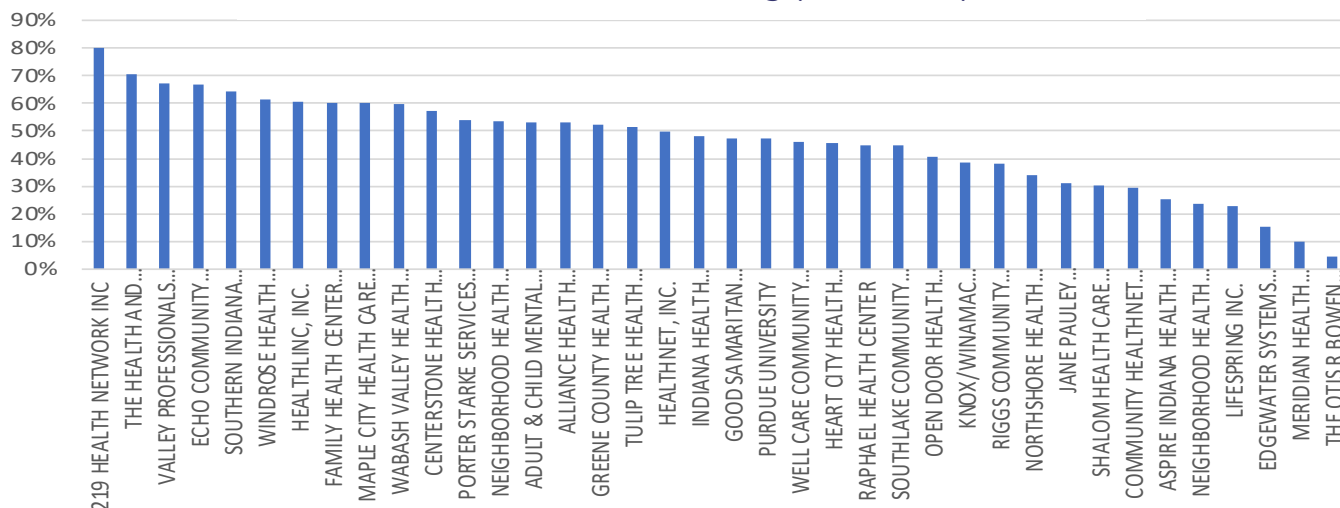
To view more UDS data at the center level, [visit the PowerBI Dashboard](#)

The article highlights the importance of improving breast cancer screening rates in community health centers (CHCs), especially during Breast Cancer Awareness Month. It discusses national screening trends and how healthcare organizations can use Lean Six Sigma and Azara DRVS tools to drive data-informed quality improvements in cancer screening and care delivery.

[>>> Read more](#)

UDS Data Spotlights: Each month, IQIN will highlight metrics from the recently released UDS 2024 data. In honor of Breast Cancer Awareness Month, we are highlighting data on breast cancer screening. [Click to view data.](#) See the full dashboard [here](#).

Breast Cancer Screening (UDS 2024)



Context: This graph shows the percentage of patients assigned female at birth age 50-74 who were seen in 2024 and had a mammogram within the qualifying time period. The denominator for this metrics includes all women between the ages of 51 and 73 at the start of the year, who had a medical visit during 2024. The numerator includes only those women who had at least one mammogram during the 27 months before the end of 2024. Patients who had a bilateral or both a right and left unilateral mastectomy were excluded as well as patients who were in hospice care during the year. Patients age 66 and older who lived in an institution for more than 90 days or had advanced illness and frailty were also excluded.

Article **Nurses and AI: Seeing Potential and Concerns About Safety**

Nurses are cautiously optimistic about AI tools in healthcare, recognizing their potential to reduce administrative burdens and improve patient care. However, concerns remain around safety, accuracy, and more. Nursing leaders emphasize the need for transparency, proper labeling, and collaboration to ensure AI supports—rather than replaces—clinical judgment.

[>>> Read more here](#)

CHIEF HEALTHCARE
EXECUTIVE





RESOURCE BULLETIN

CMS.gov

CMS Health Technology Ecosystem Overview

The Centers for Medicare & Medicaid Services (CMS) is advancing efforts to modernize the nation's digital health ecosystem, with a strong emphasis on empowering Medicare beneficiaries through improved access to innovative health technologies.

This initiative addresses longstanding challenges in the U.S. healthcare system—such as complexity, high costs, and fragmentation—by promoting interoperability, data transparency, and competitive innovation. By replacing outdated infrastructure and encouraging smarter use of technology, CMS aims to foster a more efficient, patient-centered system that delivers better outcomes and value.

>>> [Click here to find out more](#)

Steps to Consider When Selecting a New Vendor

Choosing the right vendor for a new product or service is one of the most important decisions a health center can make. A thoughtful, structured approach not only ensures the product fits your needs but also saves time, money, and frustration down the road.

Here are key steps to consider when starting the vendor selection process:

1. Identify the need.

Who decides when it's time to explore a new product? Sometimes it's leadership, other times it's frontline staff identifying gaps. Either way, start with a clear understanding of why a change is needed.

2. Define ownership of the process.

Decide who is responsible for initiating the vendor selection process. This may be an IT director, operations leader, or a cross-departmental committee. Clear ownership ensures the process doesn't stall.

3. Build a selection team.

Whenever possible, involve a team to evaluate products. Include leadership, IT, clinical staff, and those who will use the system daily. Their perspectives provide a full picture of what's required. If a formal team isn't feasible, seek input from end users so their needs aren't overlooked.

4. Confirm the need.

Before moving forward, take time to confirm whether a new product is truly required. Could your current system be optimized instead? Regularly reviewing your

EHR's capabilities and problem areas can help clarify what's missing and what's available.

5. Define requirements.

Go into the search, knowing exactly what you need. Draft a checklist of must-have features, functionality, and support requirements. This ensures potential vendors are evaluated consistently.

6. Research multiple vendors


Don't stop at the first option. Comparing at least three vendors provides a broader understanding of what's available and helps negotiate better pricing and features.

7. Establish decision-making authority.

Clearly define who has the final say. While input from staff and committees is valuable, knowing who makes the ultimate decision prevents confusion and delays.

By taking these steps, health centers can approach vendor selection with confidence, ensuring that the chosen solution not only addresses current needs but also supports long-term success.

By **Devan Busenbark**, IPHCA Health Information Program Director



IPHCA™

Outreach & Enrollment

NEWS & UPDATES



For help, to give feedback or provide resources for the O&E section of this newsletter please contact:

Jenny Walden

or call: 317.630.0845



>>> Visit our Outreach and Enrollment pages

Domestic Violence Awareness Month

Supporting Survivors Through Creativity: *How CHW programs help domestic violence survivors*

Domestic Violence Awareness Month is observed every October as an international campaign to raise awareness of the widespread issue of domestic abuse. During this month, communities, charities, and individuals work to educate the public about the different forms of domestic violence, challenge common myths, and highlight the importance of supporting survivors and holding abusers accountable.

Domestic violence affects nearly 10 million individuals and families a year regardless of race, gender or socioeconomic status. However, women make up a disproportionately higher number of domestic violence cases. In fact, **1 in 4 women have experienced severe physical violence** by an intimate partner in their lifetime.

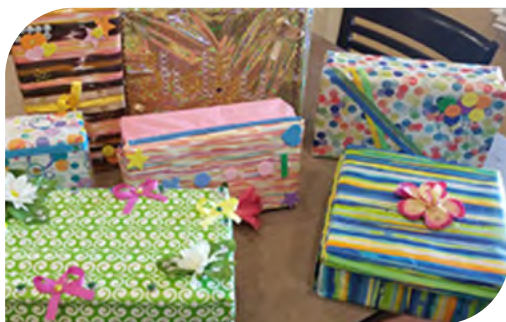


Although domestic violence does not discriminate, Latinas face unique challenges that often prevent them from seeking help. Language barriers, financial hardships, fear and lack of information on resources all contribute to the challenges that make addressing domestic violence particularly difficult for this population. Furthermore, 50% of Latinas who experience abuse never report it. Studies have shown that Latina survivors prefer to talk with family members and friends, however seeking formal help has shown to reduce depression amongst the population.

For years, MHP Salud has implemented **Community Health Worker (CHW)-led programs** to address the challenges faced by Latina survivors of sexual assault, intimate partner violence, and stalking. The programs help individuals by providing a safe space for them to connect with other survivors, information on resources and social support.

Aprendiendo Lecciones del Arte de Sobrevivir (Learning Lessons on the Art of Survival) is MHP Salud's Community Health Worker-led program that helps Latina survivors of sexual assault by creating a network of peer support and providing opportunities for them to share experiences and perspectives with other survivors.

>>> Read more here





Presumptive Eligibility - new guidance

Via email from FSSA's Division of Family Resources we were asked to share this information:

While reviewing the updated State and Federal PE standards, we have determined that there is no provision in federal regulations (42 CFR 435.1101, 435.1102, 435.1103) for removing PE due to an error or mistake found later. We will only be able to void PE if the person already has Medicaid, since Medicaid coverage is better coverage than PE.

If a member is deemed PE eligible in error and are requesting PE be removed- please instruct them to just not use the coverage.

>>> Visit DFR's site

CMS Launches Nationwide Push to Remove Ineligible Medicaid Enrollees

The Centers for Medicare & Medicaid Services (CMS) today launched an oversight initiative to ensure that enrollees in Medicaid and the Children's Health Insurance Program (CHIP) are U.S. citizens, U.S. nationals, or have a satisfactory immigration status.

CMS will begin providing states with monthly enrollment reports identifying individuals whose citizenship or immigration status could not be confirmed through federal databases, including the Department of Homeland Security's Systematic Alien Verification for Entitlements (SAVE) program.

States are responsible for reviewing cases, verifying the citizenship or immigration status of identified individuals, requesting additional documentation if needed, and taking appropriate actions when necessary, including adjusting coverage or enforcing non-citizen eligibility rules. CMS is sending the first set of reports to states today, with all states receiving a report over the course of a month. We expect states to take quick action and will monitor progress on a monthly basis.

>>> [Read more here](#)

CMS.gov

Article

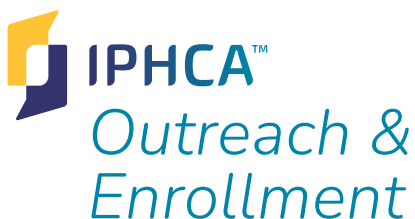
Bridging the Gap: The Vital Role of Community Health Workers in Transforming Care

A community health worker (CHW) is someone who works directly with the community to support their health and well-being. Because they are part of the community and deeply connected to it, people trust them. This trust helps CHWs bridge the gap between the community and health or social services, making it easier for people to access care and ensuring the services are delivered in a way that respects their culture and needs.

Over time, the duties of CHWs have evolved. Years ago, they mainly helped social workers and nurses who could not get in touch with members. Over time, CHWs mastered the tools to locate members in need and now complete home visits and non-clinical assessments. They also counsel members to accept case management and have added non-clinical member education and nursing-facility transitions to their duties.

>>> [Read more at CMSAToday here](#)





NEWS & UPDATES



An Industry Review: Is ROI Possible with VBC?

The pivot to a value-based care (VBC) payment model—and away from fee-for-service—has been an ongoing effort in healthcare for more than a decade.

Significant support exists for paying providers to deliver higher-quality care, but movement toward the model has been slow. Many independent physician practices wonder if they can achieve a return on investment (ROI) when they make the shift.

The answer is yes. Reaching a positive ROI takes some work, however, and there are challenges along the way. Fortunately, independent practices can take steps to minimize the impact of these hurdles.

[>>> Read more here](#)

Webinar

Medicare Updates

October 14th at 11 am

Discover This Year's Medicare Costs + SHIP Opportunities!
Interested in helping your community as a SHIP Counselor or Enrollment Center? Curious about Medicare costs for this year?

Come join us and learn how you can make an impact.

[>>> Click here to register](#)



Webinar

Understanding Subsidized Housing - The Essentials

Tuesday October 21st / 11 am

Why does it take so long to secure housing for individuals and families?
Where can you find clear income guidelines based on household size?
What programs are available—and how do they actually work? And most importantly: how can we organize and advocate for lasting, systemic change?

Join us on Tuesday, October 21st at 11am for an eye-opening call that dives deep into federally funded housing assistance programs.

Featuring **Alison Cole**, Housing Policy Expert, who will break down the realities from the basics to the barriers, she'll share:

- Practical resources for patients and families seeking housing
- A candid look at the strengths and shortcomings of current programs
- Actionable ways to get involved in the movement for affordable, accessible, and healthy housing



Whether you're a provider, advocate, or simply passionate about housing justice, this session will equip you with the knowledge and tools to make a difference.

[>>> Click here for details and to register](#)