



Realize, revitalize and recap!

Rounding up our Maternal
& Child Health Symposium

See pages 10 - 11

Introducing our new CHC Dental Services Directory

See page 19



also this month ...

Announcing our
Keynote Speaker
for IPHCA 2025
page 4



National Cleft
and Craniofacial
Awareness
Month
page 21



Meet our
members!

219Health
NETWORK

ADULT & CHILD
HEALTH

Alliance
HEALTH CENTERS

 **Ascension**
St. Vincent

Aspire
Indiana Health

 **BOWEN HEALTH**


CENTERSTONE
HEALTH SERVICES


CHN
Community HealthNet
Health Centers


DAMAR

 **DAMIEN CENTER**

ECHO
COMMUNITY + HEALTHCARE

 **edgewater**
health

ESKENAZI
HEALTH
CENTER

 **Family**
Health
Center

 **Family Health Centers**
of Southern Indiana

family
HEALTH CLINIC

 **Greene County Health**


HAMILTON
CENTER, INC.

HealthLinc
YOUR COMMUNITY HEALTH CENTER®

 **HealthNet**

 **Heart City Health**


IHC
INDIANA HEALTH CENTERS
Your Pathway to Health

 **Jane Pauley**
Community
Health Center

 **KNOX WINAMAC**
Community Health Center

 **LifeSpring**
Health Systems

 **Maple City**
Health Care Center

 **Marram**
Health Center

MERIDIAN
HEALTH Services
Physical, Mental, Social Well-Being

Neighborhood
Health Center
Our Community, Our Neighbors, Our Patients


neighborhood
HEALTH

 **NorthShore**
HEALTH CENTERS

 **OPENDOOR**
HEALTH SERVICES

 **Raphael**
Health Center

 **REGIONAL**
HEALTH SYSTEMS
Regional Care Group Member

Riggs
community health center
Empowering Health. Improving Lives.


SOUTHERN INDIANA
Community
Health Care

 **TCA** | **HEALTH**

TULIP TREE
FAMILY HEALTH CARE

 **Valley Oaks**
HEALTH

 **Valley Professionals**
Community Health Center

 **WVHC**
WABASH VALLEY HEALTH CENTER

 **WellCare**
Community Health

 **WindRose**
Health Network



Letter from Sean ...



Welcome to the July Issue!

As summer reaches its peak, we're reflecting on the incredible momentum building across our network. June brought us the highly successful **Maternal and Child Health Symposium**—an inspiring day filled with collaboration, innovation, and a shared commitment to improving outcomes for families across Indiana. The event featured presentations from **Governor Mike Braun** and **State Health Commissioner Dr. Lindsay Weaver**. Their insights and support underscored the importance of the work we're doing to improve health outcomes for families throughout Indiana. [Find out more on page 8-9](#)

This event is part of our newest programming focus areas, **Maternal and Child Health**. Lexi Stewart has joined our team and is leading our programmatic initiative. You can reach out to her directly to learn more about this at astewart@indianapca.org. Thank you to everyone who participated and helped make it such a meaningful event.

Up next, on July 15th, we have a special session with **Everett Lebherz, CEO of PointCare**. As an **IPHCA Preferred Partner**, PointCare is committed to supporting our members and all Hoosiers in navigating the ever-evolving Medicaid qualification and enrollment process. Their proactive approach to coverage and enrollment, **CoverageCare**, frees your navigators and community health workers to focus more on the patients in front of them, rather than on administrative tasks. [See page 18](#)

Looking ahead, we are excited to announce that **the countdown to our 2025 Annual Conference** is officially underway! Mark your calendars: The **IPHCA Conference app launches on July 15**, providing you with early access to session previews, speaker announcements, and opportunities to engage with exhibitors and fellow attendees. We're gearing up for an energizing event this October 7–8 in Terre Haute, and we can't wait to welcome you there. [Find out more on pages 4-7](#)

Until then, stay connected, stay cool, and enjoy this month's updates and stories from across Indiana's community health landscape.

Happy Summer!

Sean

Sean Herbold, IPHCA CFO / [Contact Sean](#)

IPHCA Monthly July 2025

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>>> Clickable links are provided throughout this newsletter - please notify us of any missing or incorrect links.

Any comments or suggestions please contact [Sean Herbold](#), IPHCA CFO.

If you have not done so already, [please follow us on Facebook!](#)



Also [visit our website](#) to find links to [previous issues](#), an [events calendar](#), our [resource center](#) and more!

Indiana Primary Health Care Association

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Indianapolis, IN 46204

Phone: 317.630.0845

info@indianapca.org

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Magazine design & production by
John Fordham Design

IPHCA™
Conference 2025
the heart of
healthcare



October 7– 8, 2025

| Terre Haute Convention Center

Latest Conference news!

Ben Glenn, The Chalkguy,
Announced as Keynote Speaker for
IPHCA 2025 Annual Conference

We are thrilled to announce that **Ben Glenn, “The Chalkguy,”** will deliver the keynote address at IPHCA25.

Known for his powerful storytelling, infectious energy, and breathtaking speed-chalk art, Ben Glenn brings a unique blend of inspiration and creativity to audiences across the nation. His keynote will explore resilience, inclusion, and the human side of healthcare — all while creating a live chalk mural on stage.

Diagnosed with ADHD as a child, Ben turned his challenges into a platform for connection, empathy, and motivation. His message resonates deeply with those working in community health, especially as we focus on whole-person care and supporting both patients and providers across Indiana.

>>> Find out more about Ben Glenn



Full Details and
Registration

Click here to visit the
IPHCA Conference 2025
pages - with everything
you need to participate -
including agenda, speakers,
sponsor and exhibitor
details and much more!

2025 Conference Session Highlights

This year's conference theme, "The Heart of Health Care," speaks to the people, passion, and purpose driving primary care in Indiana. In addition to Ben Glenn's keynote, the agenda includes more than 20 educational sessions covering clinical, operational, and leadership topics:

Featured Sessions:

- Advancing Primary Care Clinical Training in Indiana
- Data-Driven Decision Making in Value-Based Care
- Community Engagement Services at the Heart of Health Care
- Workforce Resilience: Strategies for Preventing Burnout
- Artificial Intelligence and Advanced Technologies - understanding the risks and impact on healthcare organizations
- Building an Interoperability Community
- Implementing School-Based Behavioral Health
- Foundations of Grants Management: Building the Framework for Effective Stewardship
- Grant Writing for Growth: Finding and Securing Funding Opportunities
- Right Test, Right Time: Diagnostic Stewardship in Primary Care
- Health Center Mergers & Acquisitions
- Tomorrow's Healers: Advancing Primary Care Clinical Training in Indiana



Breakout sessions will focus on medical, dental, behavioral health, operations, and executive leadership, with opportunities for peer networking and collaborative problem-solving throughout the event.

Thanks to our sponsors!

We are grateful to our generous sponsors for their continued partnership and commitment to strengthening community health in Indiana.

GOLD SPONSORS

- **AmeriHealth Caritas** – Partnering to improve health outcomes and advance health equity in underserved communities
- **CareSource** – Supporting innovative, member-focused managed care solutions



LUNCH SPONSOR

- **FORVIS Mazars** – Providing expert advisory services in healthcare strategy and compliance



KEYNOTE SPEAKER SPONSOR

- **PointCare** – Empowering health centers with tools to streamline eligibility, enrollment, and patient engagement



LANYARD SPONSOR

- **Molina Healthcare** – Delivering compassionate, quality care for those most in need



Their support helps make this conference possible and enhances the experience for all attendees.

Sponsors

Sponsorship makes the IPHCA Annual Conference possible.

Together we develop a collaborative environment that fosters innovation, promotes knowledge sharing, and encourages networking opportunities that can lead to valuable partnerships and collaborations. This event provides the professionals in Community Health Centers with the knowledge and skills necessary to provide the highest quality of health care to all Hoosiers.

Our conference offers a wide range of sponsorship opportunities to suit every budget, that will increase visibility and build engagement with CHC professionals across Indiana, at the conference and beyond.

>>> [Click here to see all our sponsorship opportunities](#)

[Click to begin your sponsorship](#)

Exhibit at IPHCA Conference 2025

As an Exhibitor at IPHCA's 2025 Annual Conference, your organization will:

- Increase your brand awareness to 350+ healthcare leaders
- Get the opportunity to have quality interactions with conference attendees
- Enjoy on-site visibility in the exhibit hall, with exhibit booth activities that encourage attendees to visit your booth
- Showcase your products and services
- Full-conference access to all keynotes, sessions, breaks, meals, and events for up to two exhibitor attendees
- Connect with key decision-makers from Indiana's Federally Qualified Health Centers and Look-A-Likes.

>>> [Click here to see all our exhibitor tiers](#)

[Click to become an exhibitor](#)



[Click image to view/download our Sponsor and Exhibitor prospectus](#)

Champions of Healthcare

Nominate for our Annual Awards

As part of the closing session of our Conference, we will host our **Champions of Health Care Celebration**, honoring individuals and organizations that have demonstrated exceptional leadership, innovation, and commitment to community health in Indiana.

This is your opportunity to celebrate and recognise those individuals and organizations that have gone the extra distance this year.

>>> [Click here to find out about the categories and how to nominate.](#)



Full Details and Registration

Bookmark the **[IPHCA Conference 2025 pages](#)** for all event details and updates as they come in ...

Mark your calendars and prepare for two days of learning, networking, and inspiration. More details, including registration and app launch, **coming July 15.**

Don't miss this chance to connect with colleagues and reignite your passion at **the heart of healthcare.**

[Click for full details](#)

Register today!

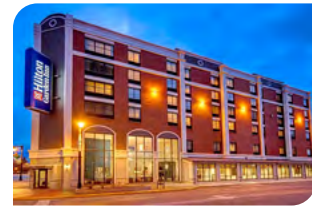
Location:



800 Wabash Avenue,
Terre Haute, IN 47807

[Website](#)

Partner Hotels:



Hilton Garden Inn –
connected to Convention Center–
(812) 234-8900

Reservation cutoff date: 9/8/25

[Visit website](#)



Candlewood Suites –
Hotel adjacent –
(812) 234-3400

Reservation cutoff date 9/8/25

[Visit website](#)

Rounding up a magnificent event!



realize and revitalize:

Embracing
Maternal & Child Health

On June 25, the Indiana Primary Health Care Association (IPHCA) hosted its inaugural “Realize and Revitalize: Embracing Maternal and Child Health” symposium, bringing together healthcare providers and stakeholders from across the state for a full day of learning, collaboration, and action.

Held at the JW Marriott in Indianapolis, the one-day event focused on improving the quality of care that women and infants receive through an integrated care lens, one that includes medical, dental, behavioral health/substance use, and nutritional perspectives.

The day began with powerful opening remarks from **Dr. Lindsay Weaver, MD, FACEP, Indiana State Health Commissioner**, who highlighted the importance of multi-disciplinary collaboration to address disparities and improve maternal and infant health outcomes statewide.

One of the event’s most anticipated moments was the **Fireside Chat with Indiana Governor Mike Braun**, who spoke candidly about the state’s priorities for maternal and child health. He emphasized the need for upstream investment, early intervention, and the value of community health centers in reaching underserved populations.

Attendees had the opportunity to hear from a diverse lineup of speakers, engage in panel discussions, and explore strategies for strengthening coordinated care systems. The symposium emphasized that advancing maternal and child health requires more than just clinical care; it demands a unified approach that addresses the full spectrum of social, physical, and emotional needs.

Kudos to the **IPHCA Clinical Integration Team** for organizing this magnificent event; a true testament to the power of collaboration, vision, and commitment to Indiana’s families.

By: Karla Marin Muskus

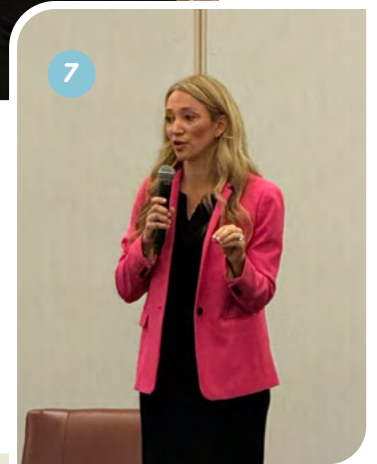
>>> Materials from the event will be available soon here



Above: Nicole Stilianos FNP-C, IPHCA Chief Medical Officer with Dr. Lindsay Weaver, MD, FACEP, Indiana State Health Commissioner

Below: Nicole with Indiana Governor Mike Braun





1,2,3 Registration and table setup.

4 IPHCA staff: Jenny Walden, IPHCA Outreach and Enrollment Program Director, and Laura Totten, IPHCA Administrative Specialist

5 Vendor tables.

6 Full house!

7 Dr. Lindsay Weaver, MD, FACEP, Indiana State Health Commissioner speaking

8 Fireside chat with Governor Mike Braun and Nicole Stilianos



IPHCA Clinical Integration team, from left to right:

Devan Busenbark, IPHCA Health Information Program Director;
Alexis Stewart, IPHCA Maternal and Child Health Coordinator;
Nicole Stilianos, IPHCA Chief Medical Officer;
Lyndsey White, IPHCA Behavioral Health and SUD Director;
Maggie Kroeft Streiff, IPHCA Quality and Population Health;
Karla Marin Muskus, IPHCA Oral Health Program Director

>>> Find out more about the team here



RESOURCE BULLETIN



To give feedback or provide resources for this section please contact
Nicole Stilianos
or call: 317.630.0845

World Hepatitis Day

28th July

BROUGHT TO YOU BY



Each year, more than a million people lose their lives to hepatitis – and the number of deaths is rising. But why?

We have fast and accurate tests, effective and affordable treatments, and a proven vaccine that could prevent 95% of newborns from getting hepatitis B.

Low awareness, misinformation, myths and stigma are stopping people from accessing hepatitis services and leading to a lack of action by decision makers.

Let's break it down.

This World Hepatitis Day, let's break down the barriers holding us back from a hepatitis-free world. The World Hepatitis Alliance, our partners, allies, and our 400 members in 120 countries are calling for action to end this entirely preventable disease.

>>> [Click here for more](#)

Summer & Mental Health:

Tips for Staying Balanced in the Sunshine

While summer brings sunshine, vacations, and more time outdoors, it can also come with challenges to our mental well-being. Changes in routine, financial strain, and social pressures can impact emotional health, even when the sun is shining.

Here are a few simple ways to protect your mental health this summer:

- Stick to a routine – Sleep and meal consistency helps regulate mood.
- Stay active – A short walk or time outside can boost your mood and reduce anxiety.

- Hydrate and nourish – What you eat and drink affects your energy and mental clarity.
- Take breaks from screens – Too much time online can increase stress and FOMO.
- Talk it out – Check in with a trusted friend, counselor, or your CHC behavioral health provider.

Your mental health matters year-round. If you're feeling overwhelmed, reach out to your local community health center for support.

We're here to help.

>>> [Click here to see our CHC members](#)

Maternal & Child Health Corner



To give feedback or provide resources for this section please contact
Alexis Stewart
or call: 317.630.0845



JULY IS
CORD BLOOD
AWARENESS MONTH

[>>> Click here to get resources](#)

[Click here to view all Clinical resources in our Resource Center](#)

Cord Blood Awareness Month

July is officially recognized as **Cord Blood Awareness Month**, a time dedicated to educating the public about the vital role of cord blood in medical treatments.

Cord blood is the blood and nutrients that remain in the umbilical cord and placenta after a baby is born. This unique type of blood contains a high concentration of stem cells, which are crucial for various therapeutic applications, including treating certain cancers, genetic disorders, and metabolic diseases.

The **process of cord blood collection** is time-sensitive and must be performed **within 15 minutes** of the baby's birth to ensure the highest quality and viability of the cells. After collection, the cord blood is transported to a facility designated by the mother, where it undergoes a meticulous processing regimen. This includes testing for any contaminants, processing to separate the stem cells, and finally freezing and storing in specialized conditions. While cord blood has an extended shelf life, the exact expiration date of frozen cord blood is still undefined, making ongoing research and discussion necessary.

Cord blood is particularly valuable because it is rich in **stem cells**, which are cells capable of developing into various types of specialized cells in the body. These stem cells can be utilized for the individual who donated the cord blood, or for siblings or other family members in need of medical treatments. Additionally, families may choose to donate their cord blood to public banks, where it can be used by unrelated patients requiring stem cell transplants, thus potentially saving lives.

When considering cord blood banking, there are **two primary options**: public and private storage. Public storage banks collect and store cord blood for use by patients in need, without a direct connection to the donor's family. This option is generally provided at no cost to the donor, as the blood is available to any child who might need it in an emergency. In contrast, private storage banks offer a way for families to reserve their cord blood exclusively for their own use, ensuring ready access in the event of a medical necessity. However, this option requires payment of storage fees, which can vary significantly depending on the facility chosen.

It is important for families and mothers to evaluate whether cord blood banking is the right choice for them. It is encouraged to talk to your physician, who can provide guidance based on medical history and potential future needs. Additionally, detailed **eligibility requirements** for cord blood donation can be found through provided resources, offering further clarity for those considering this option.



FUNDING OPPORTUNITIES



Funding Opportunities

Family Medicine Cares USA / AAFP Foundation

Supports free clinics across the U.S. by funding essential equipment and resources. The focus is on expanding access to care for uninsured and underserved populations through new and existing clinic grants.

Funding Priorities:

- Fund durable medical equipment and diagnostic tools
- Support new free clinic setups and enhance existing ones
- Encourage involvement from AAFP member physicians and trainees
- Promote service in medically underserved communities

Eligibility:

- New clinics (opening within six months of the deadline) or existing free clinics
- Must serve uninsured populations at no cost
- Requires an AAFP member in a leadership role
- New clinics should have NAFC Seal of Excellence; priority given to clinics engaging students/residents

Award Amount:

- Up to \$25,000 for new clinics
- Up to \$10,000 for existing

Due Date: July 15, 2025

>>> [Click here for more information](#)





FUNDING OPPORTUNITIES

Funding Opportunities

Office on Violence Against Women

FY 2025 Rural Domestic Violence, Dating Violence, Sexual Assault, and Stalking Program

The OVW Rural Program aims to enhance the safety of victims in rural areas by supporting projects that address and prevent domestic violence, dating violence, sexual assault, and stalking. It encourages the development and implementation of victim services and criminal justice strategies in rural communities.

Funding Priorities:

- Developing and enhancing victim services in rural areas
- Implementing community-based strategies to address violence
- Training for law enforcement, prosecutors, and other stakeholders
- Strengthening partnerships among victim service providers, law enforcement, and other agencies

Eligibility:

States and territories; Indian tribal governments; units of local government; and public or private nonprofit organizations, including tribal nonprofits. Projects must serve communities defined as rural by the program.

Award Amount:

Not Specified

Due Dates:

- **Grants.gov deadline:** July 8, 2025
- **JustGrants deadline:** July 10, 2022

[Click here for more information](#)



Office on Violence Against Women (OVW)
U.S. Department of Justice

Delta Dental Foundation Community Mini-Grants Program

(Michigan, Ohio, Indiana)

Supports nonprofit organizations in Michigan, Ohio, and Indiana that promote or provide oral health care, aligning with the Foundation's strategic aims.

Funding Priorities:

- Access to care
- Advocacy
- Education
- Emerging initiatives
- Workforce development

Eligibility:

Nonprofit organizations operating in Michigan, Ohio, or Indiana with programs designed to promote or provide oral health care.

Award Amount:

Up to \$10,000

Due Date: July 31, 2025

[>>> Click here for more information](#)

An affiliate of Delta Dental of Michigan, Ohio, Indiana, and North Carolina

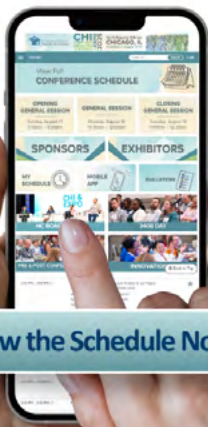




WEBINARS & TRAINING



NATIONAL ASSOCIATION OF
Community Health Centers®



View the Schedule Now ➔



CHI Community Health Conference August 17-19

The CHI – Community Health Conference & EXPO is happening August 17 to 19 — and you're invited! CHI is the premier national gathering for Community Health Center leaders and advocates, offering the latest insights in innovation, financial sustainability, and high-quality care delivery.

We're excited to announce that the [conference schedule](#) is now available! Explore dynamic sessions designed to help your organization stay competitive, adaptable, and mission-driven in a rapidly changing healthcare landscape.

This year's event also includes [pre- and post-conference trainings](#) for deeper, hands-on learning.

Don't miss your chance to connect with peers, discover transformative solutions, and be part of the movement building a healthier nation.

[>>> Click here for registration and info](#)



HRSA Healthy Grants Workshop Registration Open

Registration is open for the virtual June, July, and August 2025 HRSA Healthy Grants Workshops.

There is no cost to attend, and you can attend as many sessions as you like. See the [Healthy Grants Workshops webpage](#) for the schedule of upcoming workshops and an archive of past recordings

Click here to view all
Clinical resources
in our Resource Center



WEBINARS & TRAINING

American Cancer Society July 2025 Partnership Update

Click these images to view / download ACS' latest Partnership Update, with lots of useful downloads, videos and other resources, plus a survey to help shape the future of ACS resources.

[<<< Click image left for pdf with links](#)

[Click image below for Powerpoint version](#)



Join this ACS webinar about engaging with New Americans

July 17 / 11 am - 1pm Eastern

Presenters

- Rashid Hussein, Community Health Specialist, Essentia Health
- Jill Doberstein, Community Outreach Manager, Essentia Health

Participants will learn about an Essentia Health co-design project to improve breast and colorectal cancer screening acceptance and rates within the Fargo/Moorehead Somali Communities.

Click the image to download the pdf and open links / scan QR to register for the webinar



For more information contact:

Hannah Putnam-Johnson, MHA,
MPH, IPHCA Value Transformation
and Health Equity Director

This series began on

Wednesday, May 14, 2025

All materials from the series
will be added to our website
for you to review.

**>>> Click here for materials
from earlier sessions**



IPHCA IPV Champion Training Series

Part 3 of 8: July 9 / 4 pm - 5 pm EDT

The **ICADV** team will present to IPHCA members in a multi-part training to illustrate what IPV (Intimate Partner Violence) is, how to recognize it, and how to approach the topic with cultural competence and humility.

The goal of the training is to assist health center staff to champion the prevention of IPV by screening for, identifying, and partnering with appropriate community-based partnerships for support.

The training will be 8 separate 1-hour virtual training sessions via Microsoft Teams. Trainings will begin in May 2025.

>>> Click here to register for Session 3

All 8 sessions will follow a cadence of the second Wednesday of the month at 4 pm EST. The topics will be as follows;

1. Wednesday, May 14 - **Get materials**
Foundations of Intimate Partner Violence
2. Wednesday, June 11 - **Get materials**
Impacts, Barriers, and Trauma Training
3. Wednesday, July 9
Identifying and Assessing for IPV
4. Wednesday, August 13
Primary Prevention: Laying the Foundation
5. Wednesday, September 10
Primary Prevention: Intersections with Public Health
6. Wednesday, October 8
Safety Planning
7. Wednesday, November 12
Danger Assessment, Lethality, and Response
8. Wednesday, December 10
IPV Workflow presentation and dissemination

NEWS & UPDATES


To give feedback or
provide resources for this
section please contact

Julia Ketner MPA
or call: 317.630.0845

Visit to Lifespring

Below are some pictures from a visit from Shawn Gardner, Regional Director of Southeast Indiana for US Sen. Jim Banks.

Shawn toured LifeSpring Health Systems' Jeffersonville primary care facility and their recovery center. In these pictures are **Beth Keeney**, CEO of LifeSpring, **Lauren Perryman**, Senior Vice President of Recovery Services, and **D. Eric Yazel**, Senior Vice President for Medical Services and CMO, with **Julia Ketner**, IPHCA Policy Director.



>>> Visit our Policy
and Advocacy pages



A WORD FROM POINTCARE CEO



Everett Lebherz
CEO

To Community Clinic Executives

Healthcare's shifting landscape demands proactive strategies to protect revenue and patient care amidst uncertainty. PointCare's latest guide, **7 Strategies to Maximize Revenue**, equips you with actionable insights to streamline Medicaid enrollment, enhance patient engagement, and reduce coverage lapses.

Preparation isn't just about survival; it's about unlocking your full potential to serve patients and fortify your clinic's future. Start taking control today!

[DOWNLOAD GUIDE](#)

Join My IPHCA Exclusive Webinar for More Actionable Insight!

I'll cover how automation and real-time insights empower clinics to stay compliant, efficient, and patient-focused.

July 15th @ 11am EDT

[Register Here](#)



RESOURCE BULLETIN

IPHCA is committed to supporting Oral Healthcare provision across all community health care settings for our membership and throughout Indiana.



For help, to give feedback or provide resources for this section contact:

Karla Marin Muskus
or call: 317.630.0845

Introducing our new CHC Dental Services Directory

We have been busy creating a new directory of dental services provided by our member organizations. It's all part of improving our offering to our membership.

The directory helps users find IPHCA member dental clinics across Indiana. You can search by CHC organization, by location - street, city or zip - or you can search for services offered.

It's a powerful new tool, we hope you like it!

We may roll out an extended directory of all member services in due course, so we'd love to know what you think.

If you have feedback, questions, or suggestions for improvements - **please contact IPHCA Oral Health Director Karla Marin.**

To start browsing click here:
indianapca.org/dental-services-directory/

The screenshots show the CHC Dental Services Directory interface. The top section displays a map of Indianapolis, IN, USA, with red pins indicating dental clinics. Below the map is a list of services offered by the clinics, including Dental Cleanings, Fluoride Treatment, Periodontal Treatments, X-Rays, Dentures, Mouthguards, Restorative Treatments, Emergency Dental Care, Oral Exam, Root Canals, Extractions, Pediatric Dentistry, and Sealants. The bottom screenshot shows a detailed view of Raphael Health Center Dental, including its address (401 East 34th S Indianapolis, IN 46205), telephone number (317) 926-1507, website (raphaelhc.org), and a list of services offered at this location. The opening hours are also listed: Sunday: Closed, Monday: 9:00am - 3:00pm, Tuesday: 8:00am - 5:00pm, Wednesday: 10:00am - 8:00pm, Thursday: 8:00am - 5:00pm, Friday: 8:00am - 2:00pm, Saturday: Closed. Additional info includes insurance accepted (All in network for private and all Medicaid programs), sliding fee scale (Yes), treats children with disabilities (Yes), treats adults with disabilities (Yes), and accepting new patients (Yes).

Click here to browse
Oral Health resources

Summer Fun, Healthy Smiles!

Ways to Protect Your Teeth During the Season

Summer in Indiana is all about sunshine, snacks, and outdoor fun, but don't let dental health take a vacation! Whether you're sipping on cold drinks, enjoying sweet treats, or diving into the pool, your teeth need a little extra care this time of year.

Here are a few simple ways to keep your smile healthy all summer long:

- Stay hydrated with water instead of sugary drinks
- Pack a travel toothbrush for on-the-go freshness
- Limit snacking on sticky or acidic treats
- Wear a mouthguard during sports or physical activities
- Schedule your routine dental checkup

Your local Community Health Center is here to support your family's oral health year-round. If it's time for a cleaning or checkup, don't wait, call your CHC dental team today!

To find the nearest CHC dental clinic, [click here](#).

Wishing you a summer full of smiles!

Shaping Smiles, Preventing Cancer:

A Free CE Opportunity for Oral Health Professionals

Join a powerful on-demand learning series designed to empower dental professionals in the fight against HPV-related oropharyngeal cancers. With oropharyngeal cancers now the most common HPV-related cancer—and rates rising by 2% annually—oral health providers are uniquely positioned to make a life-saving impact.

This free ADA-CERP accredited course, brought to you by the American Cancer Society and partners, covers everything from HPV basics to best practices for incorporating HPV vaccinations in your practice.

HPV vaccination is cancer prevention. Equip yourself with the knowledge to protect your patients and your community.

- 4 On-Demand Modules
- Expert-Led Content
- Free CE Credit

>>> Register today and be part of the solution.



Click image to view/download flyer



Recognizing National Cleft & Craniofacial Awareness & Prevention Month

July is a Time to Support, Educate & Raise Awareness

Each July, we observe National Cleft & Craniofacial Awareness & Prevention Month, a time to shine a light on children and adults born with cleft lip, cleft palate, and other craniofacial conditions.

Craniofacial conditions affect thousands of individuals each year and can impact breathing, eating, hearing, and speech. Many patients benefit from a team-based approach to care, including dental, medical, speech, and behavioral health services, all of which are available at many Indiana Community Health Centers.

How you can support this month:

- Learn the facts about craniofacial conditions and early detection
- Support families navigating care and treatment
- Promote prevention through prenatal care and education
- Celebrate resilience by sharing stories of strength and hope

At your local CHC, we believe in delivering compassionate, comprehensive care to patients of all ages and backgrounds. If you or someone you know is impacted by a craniofacial condition, contact your provider to learn more about supportive resources and referrals.

Together, we can help create a world where every smile is celebrated.

>>> [Click here for resources and more info ...](#)

CHC Dental Clinic Toolkit for National Cleft & Craniofacial Awareness & Prevention Month

Promoting Awareness, Prevention & Support for Patients and Families

Purpose

To support Indiana Community Health Center (CHC) dental teams in raising awareness, educating patients, and promoting prevention around cleft lip, cleft palate, and craniofacial conditions throughout July.

Key Dates

- **Month-long:** National Cleft & Craniofacial Awareness & Prevention Month
- **July 1:** Awareness Kickoff
- **July 19:** National Cleft and Craniofacial Awareness Day (ideal for social media spotlights or events)



Key Messages

- Cleft and craniofacial conditions affect 1 in 700 babies annually.
- Early detection, coordinated care, and community support improve outcomes.
- Prevention strategies include prenatal health, avoiding smoking/alcohol during pregnancy, and access to early intervention services.
- CHCs provide team-based, whole-person care including dental, medical, and behavioral health support.

>>> [Get the full toolkit here ...](#)



Opportunity:

Delta Dental Foundation Scholarships & Loan Repayment

Exclusively for FQHC Teams in Indiana!

Calling all FQHC dental professionals in Indiana: The Delta Dental Foundation is offering fantastic support through scholarships and loan repayment programs tailored just for:

- **Public Health Dentist Loan Repayment**
 - Up to \$25,000 per year (maximum \$75,000 over 3 years) for dentists committed to serving at nonprofit clinics like yours.
- **Public Health Dental Hygienist Loan Repayment**
 - Up to \$5,000 per year (maximum \$15,000 total) for hygienists in public health roles.

- **Dental Hygiene Scholarships + Equipment Funds**
 - Eligible hygiene students can receive up to \$10,000 annually for two years, plus up to \$5,000 for instrument kits and supplies

These programs are designed to strengthen the dental workforce at FQHCs and make a real impact on access to care in Indiana. Whether you're early in your career or already working with underserved populations, this is a timely and valuable chance to ease educational debt and invest in your professional growth.

>>> [Learn more and apply here](#)



Who's Eligible & How to Apply

Loan Repayment for Dentists & Hygienists

- Must work at a nonprofit dental clinic, such as an FQHC
- Must serve underserved populations
- Must be licensed and in good standing in Indiana
- Commit to a minimum one-year service term (renewable)

Dental Hygiene Student Scholarships

- Must be enrolled in an accredited Indiana dental hygiene program
- Must demonstrate a commitment to public health or underserved communities
- Financial need and academic performance considered
- Includes up to \$5,000 for dental kits/instruments

Application Tips

- Prepare a strong personal statement focused on your public health mission
- Secure recommendation letters from faculty or clinic supervisors
- Be clear about your career goals and how this funding will support them
- Deadlines vary—**[check the site regularly for updates:](#)**



WEBINARS & TRAINING

All event times shown are Eastern



More training opportunities with Carequest:

- **Human Papillomavirus (HPV) in Dentistry**
Thursday, July 24 / 7- 8 pm
[>>> Click to register](#)
- **Dental Safety**
Thursday, August 7 / 7- 8 pm
[>>> Click to register](#)

Webinar

From Long-Term Care to At-Home Caregiving: How to Support Older Adults' Oral Health Needs

Thursday, July 10 / 7- 8 pm

Join CareQuest Institute and Massachusetts General Hospital's Lunder-Dineen program for a webinar that will explore the importance of routine oral health care in supporting aging and medically complex patients.

Our expert panel will define and discuss long-term care in the oral health context and identify common barriers older adults face in accessing care. They'll also highlight actionable strategies oral health teams can implement in their daily work by drawing on the success of the Lunder-Dineen MOTIVATE program.

Learning Objectives:

Describe the relationship between oral health and overall health, including the elevated risk of oral disease in older adults.

Identify the role care partners/givers and other members of the interprofessional team across care settings have in promoting oral health for older adults ... and more.

[>>> For more details and to register click here](#)



Registration
for the 2025
NNOHA Annual
Conference is Open

San Antonio TX November 9-12

Have you explored the conference agenda yet?

Our session tracks offer something for everyone.

[Visit the Agenda page](#) and sort by category to view Clinical, Hands-On, Practice Management, Plenary, Leadership, Innovative Practices, and Lunch Learning sessions.

[>>> Click here to find out more](#)

these are my people



Help us get the word out about the conference!

[Click here](#) for a Promo kit for the 2025 NNOHA Conference. Included in the [shared Google folder](#) is a Guide and several folders of images that you can use for social media, emails, and newsletters, plus a pdf flyer and a PPT slide promoting the event.

IPHCA™ Outreach & Enrollment

NEWS & UPDATES



For help, to give feedback or provide resources for the O&E section of this newsletter please contact:

Jenny Walden

or call: 317.630.0845



>>> Visit our Outreach and Enrollment pages

Medihelp update: Case specific assistance

If you have an issue with a case not being processed properly, or if you're not sure what your best approach to a problem might be - we can help. IPHCA Medihelp is designed to help streamline communication processes and reduce barriers with FSSA and CMS. All you need to do is **complete the assistance request form here**.

But - If you would like to utilize Medihelp to receive case specific technical assistance, it is essential to have your applicant's authorization.

You must first download and complete the pre-populated **DFR 'Authorization For Disclosure Of Personal And Health Information' form**

You must have your applicant complete this form when they sign the A/R form.

After you have completed the Medihelp assistance form below, please email your A/R form and the Authorization form to **Jenny Walden**.

AUTHORIZATION FOR DISCLOSURE OF PERSONAL AND HEALTH INFORMATION - DFR

INDIANA HEALTH COVERAGE PROGRAMS (IHCP) / INDIANA FAMILY & SOCIAL SERVICES ADMINISTRATION (FSSA)

Purpose:
For the purpose of the disclosure of your personal information, which may include health information, to persons or organizations outside of the Division of Family Resources (DFR). Your privacy is protected by state and federal privacy laws. As such, we need your explicit permission to make the requested disclosure. Please complete each section of this form.

Your Name and Identification Information

Name _____
Address _____
City _____ State _____ ZIP Code _____
Telephone _____ E-mail Address _____
Date of Birth _____ Last 4 Digits of Social Security # _____

What personal information, including health information, are we to disclose?
Please describe the type of information we are allowed to disclose for example, your contact information, your benefits on the your current eligible state, and/or historical status or "as requested by the authorized person/organization".
Information needed to assist with Medicaid and/or state in regards to applications, enrollment, re-enrollment, and/or other services for your program.

What is the purpose of the requested disclosure of your personal information?
Please describe the purpose for the disclosure for assistance with obtaining or using FSSA health services. legal assistance, the person is involved in any use of FSSA health services, or simply "as my request".
As my request _____

To whom are we authorized to disclose your personal information?
Please state the name of the individual or organization, including contact information.
Indiana Family & Social Services Administration
110 W. Madison St. 10th Floor, Indianapolis, IN 46204
(317) 490-0845

If the person/organization to whom the information is requested is not authorized to receive the information, then we will not be able to disclose the information. If the person/organization to whom the information is requested is not authorized to receive the information, then we will not be able to disclose the information.

IHCP Bulletins

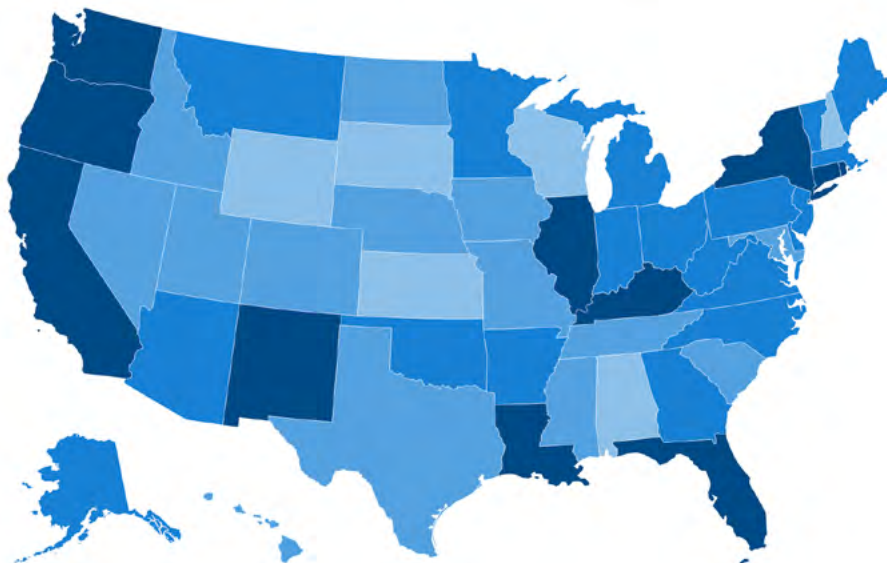
As the Medicaid Matters bill goes into effect July 1st you will want to make sure that you are receiving **IHCP provider updates**.

This is where OMPP will be releasing new rules that are forthcoming. FSSA has indicated that they will be released 30 days prior to the effective date.

See Indiana Medicaid: Providers: Bulletins, Banner Pages and Reference Modules

- To keep up to date with all of the changes and rules regarding Medicaid, **keep the policy manual close by.**





How Will the 2025 Reconciliation Bill Affect the Uninsured Rate in Each State?

Allocating CBO's Estimates of Coverage Loss

There has been a lot of talk about what happens if Medicaid is cut, but the cuts to the ACA are just as vital. Take a look at what that could look like.

KFF

House Republicans have passed a reconciliation package (the “One Big Beautiful Bill Act”) that would make **significant changes** to Medicaid and the Affordable Care Act (ACA) Marketplaces. The Congressional Budget Office (CBO) **estimates** that the bill would increase the number of people without health insurance by 10.9 million, because of changes to Medicaid and the ACA ...

[>>> Read the article in full](#)

Tracking the changes

On June 16, the Senate Finance committee released proposed reconciliation language with some substantive changes to the Medicaid and Affordable Care Act provisions in the reconciliation bill that the House passed on May 22.

This tracker summarizes and compares the health care provisions included in the Senate Finance and Senate HELP Committee with the House-passed version and current law.

[>>> Click here for more](#)



New Indiana Medicaid Beneficiary Advisory Council

The Office of Medicaid Policy and Planning would like to invite Medicaid participants, their family members, or caretakers to apply to participate on the newly formed Beneficiary Advisory Council.

The BAC is designed to prioritize input and engagement with Hoosiers who have current or recent Medicaid lived experience. The BAC will afford opportunities for honest dialogue and engagement that will lead to mutual understanding between Indiana Medicaid and Hoosier members with the goal to ensure optimal health outcomes for all Indiana Medicaid beneficiaries. And will provide BAC membership on the Indiana Medicaid Advisory Council to improve bi-directional feedback, transparency and accountability.

You can complete the application online.

Applications are due July 15, 2025.

If you need help completing, you can ask for assistance by emailing [**BAC@fssa.in.gov**](mailto:BAC@fssa.in.gov)

The application will remain open until all positions on the BAC are filled.

>>> Information about the BAC can be found here

Presumptive Eligibility

Please see the PE reports from April and May [**here**](#)

FQHCs are the second highest of the orgs that submit PE applications.

- For the month of April, FQHC submitted 696 PE applications, and of those, only 164 had full applications
- For the month of May, FQHC submitted 665 PE applications, and of those, only 140 had full applications.
- The rules say 95% of all PE applications must be approved

- 90% of full applications from PE must be completed correctly, and 95 percent of all full applications submitted must be approved for coverage.

Click below for the most recent PE guide for your reference.



Expand Patient Access to Care

Optimize appropriate dermatology referrals, prevent patient leakage, and reduce unnecessary hospital admissions



LEARN MORE



visualdx.com





RESOURCE BULLETIN

IQIN is a constituent network of community health centers within IPHCA, who work together to improve the quality and value of care provided to Indiana's most vulnerable residents.

By using health information technology and data, health centers are able to change the way they deliver care to produce better health outcomes for their patients.



For further help or to give feedback or provide resources for IQIN please contact:

Laura Totten
or call: 317.630.0845

[>>> Click here to view all IQIN / QI resources](#)



Technology and Prior Authorizations:

How Docs Help Develop Medical Technology That's Speeding Up Electronic Prior Authorization

This AMA Update episode features Dr. Viet Nguyen from HL7 International discussing how informatics, HL7, FHIR, and computerized physician order entry can improve and accelerate the prior authorization process in healthcare. The conversation addresses common questions about prior authorization delays and introduces electronic solutions to streamline workflows and reduce burdens on providers.

[>>> Click here to view video](#)

Quality Improvement resources for:

Cybersecurity

Making Technology Work for Every Health Center, Anywhere

EHR System Management: This virtual series explores the use of EHRs and health IT in nontraditional care settings like mobile units, school-based clinics, and correctional facilities. Over four sessions, participants will learn how to share data across sites, implement basic cybersecurity practices, define key IT roles, and protect patient privacy. Ideal for IT staff, leadership, clinicians, and operations teams, the series offers practical strategies to strengthen cybersecurity and optimize health IT in low-resource environments.

[>>> Read more](#)

2025 SAFER-4 System Management:

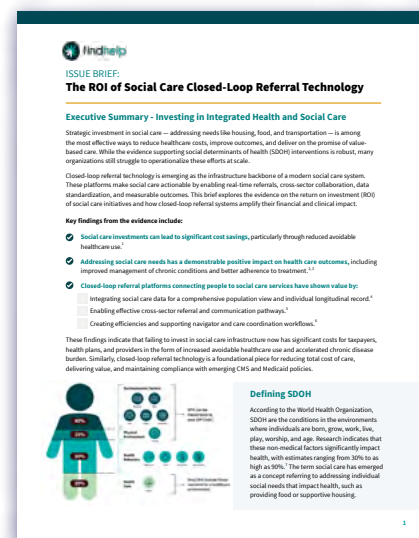
The System Management Guide outlines key safety practices for managing and maintaining the technical components of electronic health records (EHRs). It covers configuration, validation, and APIs, emphasizing the importance of the physical and technical environment. Designed for multidisciplinary teams—including clinicians, IT staff, and administrators—the guide supports improved EHR safety through collaboration, proper monitoring, and system management protocols.

[>>> Read more](#)

Closed Loop Referrals

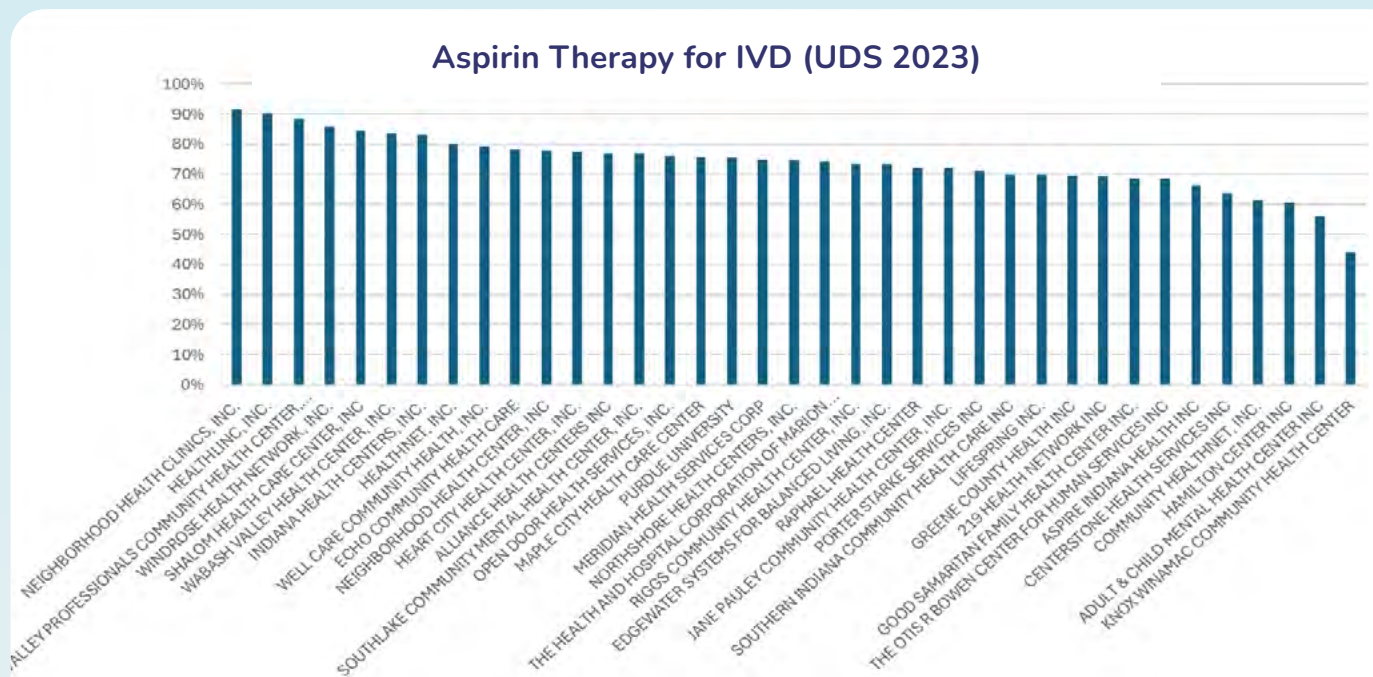
Closed-loop referral technology is becoming a key foundation for modern social care systems. These platforms support real-time referrals, cross-sector collaboration, and measurable outcomes. This brief examines the return on investment (ROI) of social care initiatives and highlights how closed-loop systems enhance both financial and clinical impact.

[>>> Click here to view / download the document](#)



UDS Data Spotlights: Each month, IQIN will highlight metrics from the UDS 2023 data. . This month, we are highlighting the importance of aspirin therapy to prevent Ischemic Vascular Disease.

Click to view data. See the full dashboard [here](#).



Context: This graph shows the percentage of adult patients who have been diagnosed with certain vascular conditions and had a documented use of Aspirin. The denominator includes all adults 18 and over who had either one of the following diagnoses in 2022 or 2023: 1) acute myocardial infarction, 2) coronary artery bypass graft, or 3) percutaneous coronary interventions or who had a diagnosis of ischemic vascular disease during 2023. The numerator includes all of those patients with an active medication of either Aspirin or a different antiplatelet. Patients who were in hospice care or who had documented use of anticoagulant medication during the measurement period were excluded from the denominator.

To view more UDS data at the center level, [visit the PowerBI Dashboard](#)

Uniform Data System (UDS)

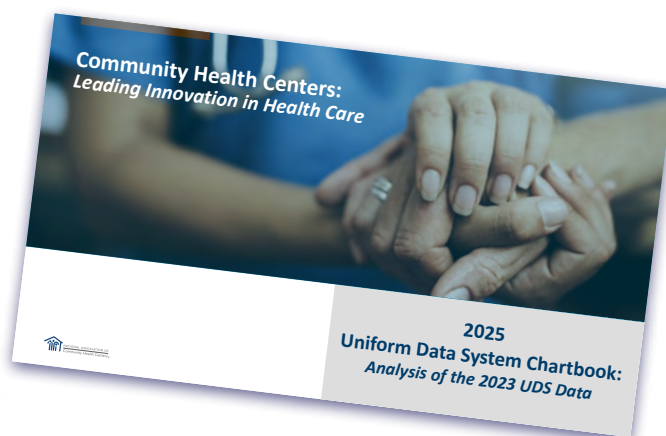
2025 Uniform Data System Chartbook: Analysis of the 2023 UDS Data

The annual Community Health Center Chartbook offers a comprehensive overview of the nation's Health Centers, including Program Grantees and Look-Alike organizations. Using 2023 Uniform Data System data, it highlights patient demographics, services, staffing, quality outcomes, and access to care. The nearly 90-page resource also compares health center performance to national benchmarks, providing valuable insights into the scope and impact of community health centers.

>>> [Click here to view / download the document](#)



NATIONAL ASSOCIATION OF
Community Health Centers®





WEBINARS & TRAINING



Azara Events

Registration for each webinar is only available in **DRVS Help** which is accessible after a user logs into the system. If you are a new customer location and do not have a DRVS login yet, please contact your Client Success Manager for more details.

Optimizing Patient Care: Exploring Empanelment Tools in DRVS

July 22 / 1-2 pm

Learning Objectives:

- Review what panel management is and why it matters.
- Learn about panel management from the PCMH perspective and explore functionality that can help you meet panel management requirements.
- Discover the 4-Cut Calculation in DRVS and how to leverage it to improve continuity of care.

Improving Access to Care: Part 1 Creating a Climate for Change -

July 29 / 1-2 pm EST

Learning Objectives:

- Investigate data in DRVS to identify disparities in health outcomes
- Develop a plan to generate buy-in from a diverse set of stakeholders
- Configure DRVS to support change goals within the organization

Improving Access to Care: Part 2 Engaging & Enabling Your Organization

July 31 / 2-3 pm

Learning Objectives:

- Identify strategies to engage a pilot team
- Configure DRVS to support staff workflows
- Differentiate characteristics of a short term vs. long term win

May Health IT User Group:

KLAS Arch Collaborative Survey Results Deep Dive

During the May Health IT User Group, KLAS joined to present a deep dive into the Arch Collaborative Survey results, which were collected from health centers in February–March. The survey captured feedback from a wide range of EHR users, including providers, nurse practitioners, clinical staff, and front office personnel. The discussion highlighted improvements in initial and ongoing provider training across the network. However, it also revealed a potential gap in effectively training advanced practice providers, signaling an opportunity for targeted support in this area.

- View download slide presentation:

- as **Powerpoint file**

- as **PDF**

Past Events & Recordings

May Payer Integration Part 4: Care Gap Strategy:

IQIN hosted a fourth Payer Integration training session all about how to tackle open care gaps in partnership with payers. The strategy reviewed how to use the patient lists in the care gap section of the module to close care gaps and how to divide these responsibilities between community health centers and payer partners.

>>> [Click here to watch the recording](#)

>>> [Click here to browse](#) all payer integration resources in this series



WEBINARS & TRAINING

All event times shown are Eastern



Upcoming Events:

Health IT User Group

July 8th / 1pm- 2pm

Join us for an engaging Health IT User Group session featuring DirectTrust, a leading organization in advancing secure, standards-based data exchange. During this session, DirectTrust will provide an overview of the services they offer to support referral management through interoperability. Learn how their solutions can help streamline the referral process, enhance care coordination, and reduce gaps in communication across health systems. This is a great opportunity for health centers to explore practical tools and best practices to strengthen their interoperability strategies.

HITEQ Events:



Navigating a Shifting Landscape: Patient Privacy, Access, and Health Center Compliance

- A two part series

July 22nd and July 24th / 3:00 - 4:00 pm

Part 1: The Compliance Crossroads: Policy Shifts, AI, and the ePHI Landscape in 2025

In this first session of the Navigating a Shifting Landscape series, we'll provide a big-picture view of the current regulatory environment affecting patient privacy, health information access, and compliance for health centers. Attendees will gain clarity on what's in effect, what's in flux, and what's ahead—from the status of HIPAA Security Rule updates and 2024 policy changes, to how AI policy, cybersecurity enforcement, and law enforcement data access intersect. We'll also explore the implications of the Risk Analysis Initiative and recent enforcement actions to help your organization align policies in ways that are both compliant and practical.

>>> [Register for Part 1](#)

Part 2: At the Record Level: What to Document, What to Disclose, and What to Protect

As privacy regulations, AI policies, and digital health technologies evolve, health centers face increasing complexity in balancing compliance with patient-centered care. This two-part webinar series offers timely, practical guidance to help health center teams navigate the changing landscape.

Building on the regulatory foundation laid in Part 1, this session turns to the front lines: the provider-patient interaction and how sensitive information is recorded, protected, and shared within the EHR. We'll explore real-world decision points—like whether and how to remove documentation to comply with executive orders, or how to balance claims documentation with patient privacy. Participants will gain clarity on what constitutes the guidance on implementing policies that are legally sound, operationally feasible, and patient-centered.

>>> [Register for Part 2](#)

>>> [Click here to view all IQIN / QI resources](#)



RESOURCE BULLETIN

#HealthHub:

Social Media Content for Your Community

July is UV Safety Awareness month!

Use the links at the bottom of [this page](#) from the American Academy of Dermatology to spread awareness about the importance of sun protection and skin cancer prevention, including this infographic

[>>> Click here to get the resources](#)



The KLAS Corner

Register using your community health center's provided email address, and you will have access to all the resources KLAS provides.

[>>> Click here for more](#)



The ROI for Improving Your Clinicians' Experience 2025

As healthcare organizations face rising care demands, clinician burnout, and workforce shortages, investing in clinician experience has become essential. This report shares insights from 16 organizations that are prioritizing clinician well-being to improve staff retention, care quality, and operational efficiency—highlighting the importance of aligning investments with long-term value and strategic impact.

This article explores the growing use of technology by patients to communicate with their providers and the resulting impact on ambulatory physicians. It focuses on how health systems are managing the increasing burden of patient messages and balancing this demand with patient expectations, based on findings from the KLAS Arch Collaborative's first report on message burden.

[>>> Read more here](#)



Customized benefit solutions for CHCollective members

CHCollective is thrilled to announce a dynamic new offering, the CHCollective Insurance Program, administered by Lockton Affinity.

Through this partnership, community health centers can now access exclusive perks on essential ancillary benefit coverages—including life, disability, accident and critical illness, hospital indemnity, and more—ensuring your employees have the best possible protection and benefits:

- **A meaningful discount.** Get an average of 10% or more off your current employer-paid benefit rate.
- **Matched Terms:** Your current coverage terms will be matched or upgraded.
- **4-Year Rate Guarantee:** Your rate will be locked in for four years, compared to the two-year industry average—offering stability for your budget and protection from market fluctuations.

See how Lockton Affinity's solutions compare to your current benefits offerings today.

Explore the Solutions

Contact Alex Vactor for more information

Alex Vactor 412.612.0593

avactor@chcollective.com



www.chcollective.com



Latest CINI News

The participant-only section of our new website is now live!

- In this area participants can find upcoming trainings, resources and other events.
- To access this area, click **Your account** at top right of our website www.cinindiana.com
- Enter your email address where prompted, and if you are a member of a participant organisation, you will shortly receive a log-in code via email. You can enter the six-digit code, or simply click the instant log-in button in the email.
- Once logged in you can view available participant only content. You can also manage your account preferences.

www.cinindiana.com

An Upcoming Event for CINI Participants

Introduction to the Clinically Integrated Network of Indiana (CINI)

July 10 | 3:00 pm - 4:00 pm EDT

Indiana's community health centers, acting through the Indiana Primary Health Care Association, Inc., have established CIN to seek strategic partnerships and coordinated care efforts to improve patient experience, population health, provider satisfaction, and reduce costs, with a commitment to equitable, patient-centered care, while adhering to legal regulations to promote patient welfare. The purpose of the Company is to participate in value-based payment agreements with Medicare and Medicaid managed care organizations, and commercial insurance plans.

In this session, participants will learn about the fundamental elements of the Clinically Integrated Network of Indiana, including but not limited to; background, formation, financial integration, clinical integration, participation requirements, performance standards, and governance structure.

>>> [Click here to join this session](#)

(You will need to log in as a participant to view this link)

