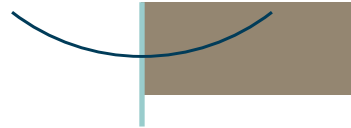




CHC Digest



News & Notices

(Updates courtesy of CHC Services Team)

Indiana Health Care Programs (IHCP) update

IHCP bulletin, BT201012, notifies dental providers of revisions to reimbursement rates for the following dental codes: D5120, D5211 and D5212.

A complete listing of all previously communicated rate changes can be found by [clicking here](#). BT201012, D5120, D5211 and D5212 revisions can be found on page 6 of the bulletin.

HRSA 2010 Nursing Scholarship Program

HRSA is now accepting applications for the 2010 Nursing Scholarship Program. The Nursing Scholarship Program pays tuition, education-related expenses (including books, clinical supplies, and laboratory fees) and a living stipend in exchange for two years of service at a health facility with a critical shortage of nurses after graduation. Anyone enrolled or accepted for enrollment as a full-time or part-time student in an accredited school of nursing in a professional registered nurse program (baccalaureate, graduate, associate degree, or diploma) is eligible to apply. Preference is given to qualified applicants with the greatest financial need who are enrolled full-time in an undergraduate RN program. Applicants must begin classes for the fall term on or after July 1, 2010 and no later than September 30, 2010. It is expected that 500 awards will be made for the 2010-2011 school year. Applications will be accepted until May 6, 2010. To view the Nursing Scholarship Program's FAQ please visit [HERE](#). More information, including the online application, can be found on the [HRSA's website](#).

For questions on the Nursing Scholarship Program please call 1-800-221-9393, or email CallCenter@hrsa.gov.

New HPSA Fact Sheet

The **NEW Health Professional Shortage Area (HPSA) Fact Sheet** (March 2010) is now available in downloadable format from the Centers for Medicare & Medicaid Services' **Medicare Learning Network** on the CMS website. To view the fact sheet click [here](#). This fact sheet provides general requirements and an overview of the Health Professional Shortage Area (HPSA) payment system.

Sebelius: Government Will Work to Close Minority Health Gap

The Associated Press, 04/14/2010

Health and Human Services Secretary Kathleen Sebelius said Wednesday that she is developing a national plan of action that would focus for the first time on reducing health care disparities between minority and white populations. To read the article in its entirety click [here](#).

What you will find in this edition of the CHC Digest:

<i>News & Notices.....</i>	<i>1</i>
<i>Especially for FQHC's...2</i>	
<i>CHC Program Updates..4</i>	
<i>All IPHCA Upcoming Events.....</i>	<i>5</i>
<i>Other Training</i>	
<i>Opportunities.....</i>	<i>5</i>

News & Notices *(Continued)*

New Indiana Health Care Programs (IHCP) website

On April 1st, 2010, IHCP introduced a new website for Indiana Medicaid members and providers, www.indianamedicaid.com. All providers will link to the provider tab and access the current website hosted by HP, formerly known as EDS. Pertinent information with regard to claims, coding, education, communication, provider enrollment and plan information are still readily available. The new provider website will be available beginning June 1st, 2010.

Please review the new member website and encourage current Medicaid recipients to utilize this site as well. Information for members regarding health plans, program information, locating providers, transportation, and Medicaid member updates are available on this site. This member information website is new to Indiana Medicaid so if you have suggestions for improvement please forward to mvonderheit@indianapca.org.

Indiana residents applying for any type of Medicaid program may also access this information on this website. Questions regarding where to apply, how to apply and eligibility determination information are located on the member website.

Eyes as Windows to Medical Records

The Urban Health Plan Clinic located in South Bronx, New York uses eye scanners to identify patients to their medical records. This technology has significantly reduced the duplication of records and prevents medical fraud. It correctly identifies patients who may have the same last name and assists patients who have a language/communication barriers. If you would like to read the entire article click [here](#).

Facing Doctor Shortage, 28 States May Expand Nurses' Role

USA Today, Carla K. Johnson, 04/18/2010

A nurse may soon be your doctor. With a looming shortage of primary care doctors, 28 states are considering expanding the authority of nurse practitioners. These nurses with advanced degrees want the right to practice without a doctor's watchful eye and to prescribe narcotics. Although Indiana is not currently considering this as an option, the neighboring states of Illinois, Kentucky and Ohio are. For more information [click here](#).

Potential for Dengue Infection Among Relief Workers Returning from Haiti

The Centers for Disease Control and Prevention (CDC) has received reports of dengue fever among relief workers returning from Haiti, where the disease is endemic. Health-care providers in the United States should consider dengue in the differential diagnosis of febrile illness in any person who has recently been in Haiti or other countries where dengue is being transmitted, and are encouraged to submit samples to state health departments (available from AZ, CA, CT, FL, NY, PR, and TX) or the CDC for proper laboratory testing. In US areas with *Aedes* mosquitoes present, infected travelers may also present a risk for local spread of dengue virus (es).

Especially for FQHC's

(updates courtesy of Carla Chance and Mark Vonderheit)

Program Assistance Letter 2009-12: Accreditation Initiative Update

Program Assistance Letter 2009-12 describes the BPHC's Accreditation Initiative. It covers a 3 year period, October 2009 – September 2012 and outlines the processes and requirements for applying for accreditation and highlights the broad array of technical supports that are available under the Accreditation Initiative.

Health centers are encouraged to factor into the planning process a **minimum of six months preparation time for an initial accreditation survey**; designate a lead person responsible for accreditation preparation; and undergo a self-assessment comparing the accrediting organization's standards against the health center's internal processes and practices. The surveying organizations have resources to assess the critical areas necessary for achieving positive survey outcomes, as well as readiness materials to guide health centers through the survey process. AAAHC will conduct mock surveys or provide pre-survey assessments and TJC through its affiliate, Joint Commission Resources (JCR), will offer mock surveys to assist grantees with preparation for initial accreditation surveys.

Organizations interested in HRSA support for initial survey and pre-survey resources under the Accreditation Initiative must complete the Accreditation Initiative Notice of Interest (NOI) located at <http://bphc.hrsa.gov/policy/pal0912/AccreditationNOIform.pdf>. The completed NOI must be submitted via email to accreditationinitiative@hrsa.gov. The full PAL can be found by clicking here. <http://www.bphc.hrsa.gov/policy/pal0912/>.

Especially for FQHC's*(continued)**(Updates courtesy of Carla Chance and Mark***FQHC's Encounter Code Updates**

Effective January 1, 2010, the Current Procedural Terminology (CPT) codes of 99408 and 99409 have been added as valid Federally Qualified Health Center encounter codes for dates of service on or after January 1, 2010. FQHC providers that have billed and received denials for these codes for claims with dates of service on or after January 1, 2010, should resubmit these claims.

Click [here](#) to review the new/updated encounter codes that pertain to Indiana FQHC's as provided by Myers and Stauffer. Please direct questions about the information provided to Tim Guerrant at Myers and Stauffer, LC at **317.846-9521**. Please also note that these codes pertain to FQHC's and RHC's.

CHC Program Updates

NHSC Update*(Updates courtesy of Natalie Brown)***NHSC New Loan Repayment Pilot Program**

The NHSC Announces a New Loan Repayment Pilot Program for part-time clinicians. Part-time clinicians can now receive up to \$50,000 in loan repayment in exchange for a four-year service commitment. Applications are due by 5:00 p.m. EDT, May 25, 2010. For key information about the program [click here](#). Please visit the [NHSC website](#) for more information and to apply!

Finance & Operations*(Updates courtesy of Mark Vonderheit)***Timely Filing Requirements for Medicare Fee-For-Service Claims**

Medicare fee for service claims have new filing requirements as of March 23, 2010. To help curb fraud, waste and abuse in the Medicare program please note that the filing requirements have changed. Claims for services furnished on or after January 1, 2010 must be filed within one year after the date of service. Claims furnished before January 1, 2010 must be filed no later than December 31, 2010. For additional information about filing changes click [here](#).

Indiana Medicaid Program All Association Meeting

On April 14, 2010, IPHCA, on behalf of community health centers, attended the All Association Meeting held semi-annually for the Indiana Medicaid program. Notable agenda items presented to the attendees were the new Medicaid member website, discussion of ICD-10 and the 5010 conversion, RFS 40-10 update, and impact of health reform law. Other agenda items included managed care updates, IHCP updates and Q&A with the health plans.

ICD 10: OMPP and HP in conjunction with the health plans are preparing for this changeover to occur by 12/1/2013. All providers are encouraged to develop their internal conversions for their systems as this date begins to draw near to maximize ease of payment processes. Much more information to come in the future and ICD 10 will be a topic at future Medicaid quarterly workshops.

Hoosier Healthwise/ HIP rebid (RFS 40-10): Contracts awards will be announced June 1, 2010. OMPP is still reviewing the impact to Indiana Medicaid and the Healthy Indiana Plan as a result of the health reform law. More information will be communicated to providers on this topic as decisions are made.

The following provider bulletins were referenced as additional resources for information on reimbursement reduction for Indiana Medicaid. Please refer to BT201005, BT201006 and BT201010 for this information.

Presentation and notes to this meeting will be posted to the Indiana Medicaid website by linking to providers and then to provider education at www.indianamedicaid.com on or after 5/1/2010.

Finance & Operations *(continued)**(Updates courtesy of Mark Vonderheit)***Important Claims Submission Information for Anthem Medicaid**

Please note that Anthem has changed addresses for claim submission. The updated addresses and [additional information](#) can be found in Chapter 1 of the Indiana Health Coverage Programs (IHCP), pg. 1-18. The updated addresses are also provided below

Anthem Blue Cross and Blue Shield (RBMC) (HIP)	Anthem Blue Cross and Blue Shield
Attention: Claims	Attention: Claims
P.O. Box 37180	P.O. Box 37010
Louisville, KY 40233-7180	Louisville, KY 40233-7010

Top Denials for Dental Claims

In Medicaid's Dental Advisory Panel meeting held on 4/9/10 the top denials for 2010 were shared for dental claims submitted to Medicaid. Edit 266 and Audit 4009 were the top denials. Please see below for general information on these claims in addition to denial reasons and resolutions for each. These denials represented a total of 39,000 denials in 2010.

- **266 Insufficient number of valid tooth surface codes**
 - The procedure code billed indicates more valid tooth surface codes than are present on the claim detail.
 - Resolution: Check in the Current Dental Terminology (CDT) coding information and ensure the code chosen and billed matches the code definition stated. Correct the codes billed and resubmit the claim.
- **4009 Dental services limited to \$600.00 for members 21 and over**
 - This audit will fail when a member over 21 years of age has reached a capped dollar amount of \$600.00 for identified dental services.
 - Resolution: Review the procedure codes which apply to the dental cap. The applicable codes can be found in Table 8.118 of the IHCP Provider Manual which can be found in Chapter 8 pages 351-353 of the manual. Providers can bill the usual and customary charge to the member for any services provided after the member has exhausted the cap. However, if the IHCP partially pays for a service because of the cap limit, the provider can bill the member only for the difference between what the IHCP would have reimbursed to the provider and what the IHCP actually paid.

Emergency Preparedness*(Updates courtesy of Jenifer Nelson)***Upcoming IPHCA Emergency Management Events**

May 24, 2010 (Revised Date)	Alternate Care Sites	1:00—2:00 EST Conference Call
June 9, 2010	Redundant Communications Equipment and Tools	12:00– 1:00 EST Webinar
July 7, 2010	Community and Partnerships	11:30– 12:30 EST Conference Call

*****Save the Date*****

IPHCA's Annual Conference is scheduled for October 11—12, 2010!

*Contact **Stephanie Suddeth** for more information!*



For questions regarding IPHCA's training activities or registration, please contact **Stephanie Suddeth**, Member Services Specialist, at 317-630-0845 or ssuddeth@indianapca.org.

This information brought to you by your Community Health Center Services Team.

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Finance and Operations Program Director

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Shortage Designations and National Health Service Corps Program Director

Jenifer Nelson

Emergency Management Program Director

Lara Elder

Administrative Coordinator for Community Health Center Services

Kathy Ramsay

Temporary Administrative Coordinator for Community Health Center Services

And Our Contractor:

Felice Vargo

Director of Workforce Development

Upcoming IPHCA Events

For updated information please view IPHCA's Event Calendar at: <http://www.indianapca.org/eventscalender/index.html>

May

- * May 4, 2010: Online Coding Seminar "HCPCS Coding"
- * May 6, 2010: Online Coding Seminar "ICD-9-Cm Diagnosis Coding III"
- * May 11, 2010: Online Coding Seminar "CPT Procedure Coding I"
 - * May 20, 2010: Online Coding Seminar "E/M Coding"
- * May 24, 2010: Emergency Management "Alternate Care Sites"
 - * May 25, 2010: Seminar "CPT Procedure Coding II"

June

- * June 3, 2010 Online Coding Seminar "Coding for Clinicians"

Other Training Opportunities

- * The ISDH in partnership with the Department of Family and Social Services Division on Mental Health and Addictions, the Indiana Minority Health Coalition, and the IU School of Medicine will host the *9th Annual Indiana Conference on Cultural Competency for Behavioral Healthcare*. On **Thursday, April 29, from 7:30 a.m. to 4:30 p.m. at the Holiday Inn North at the Pyramids in Indianapolis**. For more information or to register, go to www.imhc.org or call (317) 926-4011.
- * **May** is the American Stroke Month and the American Heart Association has available the **2010 Stroke Month Kit and Resources**. You'll find that both of these friendly URL's will take you directly to the 2010 Stroke Month Kit: www.heart.org/americanstrokemonth or www.heart.org/strokekit
- * The NRHA is offering **Webinar training: "How to Navigate your Nursing Career"** on Tuesday **May 4, 2010**. Find [more information](#) or reserve your Webinar seat by clicking [here](#).
- * *The Future of the Medical Home: 2010 National Farmworker Health Conference* has been scheduled for **May 5-7, 2010 in San Diego, CA**. Learn how the new Health Care Reform law will affect you, your health center, your staff, your patients and your communities. [Save Money and Register on or before April 14!](#)
- * The "Maximizing Revenue and Third Party Reimbursement Seminar", designed by NACHC, will be held **May 5-6, 2010 in San Francisco, CA**. This seminar will provide FQHC's and health centers with the training to reduce costs, enhance quality and increase reimbursements. [Find more information](#) or [Register Now](#).
- * Indiana Stroke Prevention Task Force Conference: Stroke in Indiana—2010 and Beyond. **June 4, 2010** in the Lilly Conference Center at the Marten House Hotel. To view the brochure with additional information and registration information click [here](#).
- * GlaxoSmithKline is offering a live virtual video webcast presentation on the following topics: *Protecting Adults Against Vaccine-Preventable Hepatitis, Implementing Adult Vaccination Programs in the Public Sector and Risk is Along for the Ride on Every Trip-VPH*. [View training schedule through June 2010](#) or [Register Now](#).
- * NACHC is offering three levels of Health Center Financial/Operations Management Seminars (HCFOMS) training. Each level focuses on different topics that will help health center financial and operational staffs understand and meet the unique challenges of operating a health center. Available levels: FOM I **Miami, FL – June 9-10, 2010**, FOM II **Las Vegas, NV – June 23-24, 2010**, and FOM III **Las Vegas, NV - July 28-29, 2010**. [For a full explanation of training and Registration](#).